



Highland
RIDGE RV

STARCRAFT

Incorrect information on CCC, Federal and Tire Label

Bulletin Type:	TSB Technical Service Bulletin	Publication Date:	July 2019
Bulletin #:	19-037	Make:	Highland Ridge
Job Code:	9804440	Model:	Open Range Ultra Lite 2910RL
Flat Rate:	.3 hour	Model Year:	2020

Incident:	Incorrect weights noted on Federal. CCC and Tire Label.
Affected Units:	L3UJ3074 L3UJ3065 <i>All affected units remain in Highland Dealers' Inventory</i>
Parts:	Federal Certification Label. CCC and Tire Label <i>Label sent overnight with notification 7-1-2019</i>
Misc. Tools & Supplies:	Isopropyl alcohol Clean rag

REMOVE EXISTING LABELS:

1. Remove the existing labels located on the front exterior- off door side of the trailer.
2. Use isopropyl alcohol and a clean rag to remove any adhesive residue from the surface
3. Allow the area to dry for at least 30 seconds.

**APPLY NEW LABEL:**

1. Remove the protective backing from new label. Align the new label in the same location of the original and apply it to the surface. Remove any air bubbles.

DO NOT COVER GRAPHICS OR LOGOS ON THE EXTERIOR OF THE TRAILER WITH NEW LABELS.

NOTE: Do not attempt to remove or adjust the label once it has come in contact with the surface. Doing so may damage the label or cause it not to adhere properly to the surface. IF THE LABEL IS DAMAGED OR WILL NOT PROPERLY ADHERE TO THE SURFACE, CONTACT SERVICE FOR A NEW LABEL. Labels for a recall cannot be obtained through the Parts Department.