



Harley-Davidson Motor Company
3700 West Juneau Ave., PO Box 653, Milwaukee, WI 53201

Technical Services Call Task Description: Softail Hold FF Horn Connection

Call Task #: CT19006

Communication Start Date: 7/01/19

Motorcycles Affected:

#	Make	Model	Model Year
1	H-D	Softail	2019
2			
3			
4			
x			
xx			

Summary of Issue: (2000 characters limit)

Technical Service Call Task:

Visually inspect connectors. If incorrectly plugged in, remove horn to access connectors and reinstall correctly

1. Inspect horn connectors for correct orientation.
2. Follow applicable service manual procedure for removal and replacement of horn as needed.
3. Test horn for proper function.
4. Complete a warranty claim for the appropriate warranty claim for re-installation of connectors if required.

Components Affected: (Include part numbers, if known)

69201654