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Sent on	08	07	2019	Expires on	08	31	2019
From	AHM Warranty						
Subject	Warranty Reminder for Paint Bulletins						

In the last few weeks, American Honda has issued several paint warranty extension service bulletins on the Pilot, Odyssey, HR-V and Fit models due to paint defects under S/B# 19-055, 19-056, 19-057, 19-058 and 19-064. It is important that your dealership follows the requirements listed in the service bulletins (and below) or your claim may be debited.

PRIOR AUTHORIZATION

- Prior authorization must be approved by your DPSM before doing any work related to painting the vehicle. To request authorization, send a ProFirst body shop estimate and photos to your DPSM for approval.

PHOTOS

- Refer to Service Bulletin 10-002, Photos for Warranty Paint Repair Claims. Take clear photos showing the overall affected area and provide close-ups as needed to illustrate defect. Take and submit a photo of the door jamb label that shows the VIN with the warranty claim. If more than one panel is affected, photos of each affected panel must be uploaded to the warranty claim.

CLAIM SUBMISSION

- Upload a copy of the ProFirst Certified Body Shop final invoice with the warranty claim prior to submittal.