

# Technical Service Bulletin

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**01 MIL on, DTC P20E8, P249C, and/or P218F are stored in the ECM or AdBlue residue is found on the injector**

01 19 20 2044927/2 August 7, 2019. Supersedes Technical Service Bulletin Group 01 number 16-70 dated July 27, 2016 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A3	2015	All	TDI

## Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised title Revised <i>Warranty</i> (Updated Labor Operations)
1	08/01/2016	Initial publication

### Customer states:

- MIL on.

### Workshop findings:

- Leaking AdBlue and/or dried residue may be noticeable under the hood near the AdBlue injector.

One or more of the following DTCs is stored in the engine control module (ECM), J623 (address word 0001):

- **DTC P20E800** (Reductant pressure too low).
- **DTC P249C00** (Excessive time to enter closed loop reductant injection control).
- **DTC P218F00** (Reductant no flow detected).

## Technical Background

AdBlue supply lines may have a quality deviation that causes a leak near the AdBlue injector.

## Production Solution

Improved supply line in production.



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## Service

1. Before replacing the pump or performing additional diagnosis for these faults, verify if any signs of leakage are found near the AdBlue injector.
2. If any leakage is found (Figure 1), replace the AdBlue supply line according to the Elsa Repair Manual and check system operation.

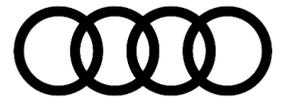
Dried AdBlue residue on any additional components can be cleaned off with warm water and a soft brush and allowed to air dry.



*Figure 1. Evidence of leak—AdBlue residue.*

## Warranty

<b>Claim Type:</b>	<ul style="list-style-type: none"><li>• 110 up to 48 Months/50,000 Miles.</li><li>• G10 for CPO Covered Vehicles – Verify Owner.</li><li>• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.</li></ul>		
<b>Service Number:</b>	2684		
<b>Damage Code:</b>	0050		
<b>Labor Operations:</b>	Reductive agent supply line remove + reinstall	2684 19XX	See SRT
<b>Diagnostic Time:</b>	GFF	0150 0000	20 TU
	Road test prior to service procedure	0121 0002	No allowance
	Road test after service procedure	0121 0004	10 TU



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<b>Claim Comment:</b>	As per TSB #2044927/2
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All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Required Parts and Tools

Always check with your Parts Department and/or ETKA for the latest information and parts bulletins.		
Part Number	Part Description	Quantity
5Q0131984E	Supply line for reduction agent	01
See ETKA	Fasteners, Bolts, Nuts, and Screws as needed per the Repair Manual	See ETKA/ELSA

## Additional Information

All parts and service references provided in this TSB (2044927) are subject to change and/or removal.

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