

January 16, 2019

Version 1

Product Update: 2019 Civic Si Summer Tire Label Mismatch

AFFECTED VEHICLES

| Year | Model | Trim | VIN Range |
|------|-------|----------------------|--|
| 2019 | Civic | Si 2 Door and 4 Door | Check the iN VIN status for eligibility. |

BACKGROUND

For the 2019 model year, a specification change was made to the Civic Si trim level. Due to this change, some vehicles were incorrectly equipped with summer tires from the factory while the Monroney label showed all-season tires as standard equipment.

If your dealership decides to keep the summer tires mounted on an affected vehicle, your sales department needs to contact the District Sales Manager to obtain new Monroney labels for any affected vehicles that will keep the summer tires mounted.

This product update will expire on August 1, 2019. Until August 1, 2019, affected vehicles can have these summer tires replaced with all-season tires **OR** have the Monroney label replaced for new inventory vehicles.

CUSTOMER NOTIFICATION

Owners of affected vehicles will be sent a notification of this campaign.

Some affected vehicles may be in your dealership's new vehicle inventory.

Do an iN VIN status inquiry to make sure the vehicle is shown as eligible.

CORRECTIVE ACTION

If the customer decides to keep the summer tires mounted, do Repair Procedure A - Customer Acknowledgement.

If the customer decides to replace the summer tires with all-season tires, do Repair Procedure B - Replace Tires and Placard, Change VSA Threshold, and Calibrate TPMS.

For affected vehicles in your new vehicle inventory that will have the summer tires replaced with all-season tires, do Repair Procedure B - Replace Tires and Placard, Change VSA Threshold, and Calibrate TPMS.

For affected vehicles in your new vehicle inventory that will keep the summer tires mounted, do Repair Procedure C - Replace Monroney Label.

CUSTOMER INFORMATION: The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by "do-it-yourselfers," and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.

PARTS INFORMATION

| Part Name | Part Number | Quantity |
|---|-------------------------------|----------|
| Goodyear Eagle Sport All-Season 235/40R18 (91W) | 42751-GYR-054 | 4 |
| Tire Placard | 42762-TBF-A10 | 1 |
| Monroney Label (for vehicles that will keep summer tires) | Contact your sales department | 1 |

For the vehicles in your inventory that will keep the summer tires mounted, your sales department needs to contact the District Sales Manager to obtain the new Monroney labels.

For vehicles that will have the summer tires replaced, order the all-season tires and tire placard through normal parts ordering channels.

WARRANTY CLAIM INFORMATION

These warranty claims can only be processed with a repair order dated on or before August 1, 2019.

Repair Procedure A - Customer Acknowledgement

| Operation Number | Description | Flat Rate Time | Defect Code | Symptom Code | Template ID | Failed Part Number |
|------------------|---|----------------|-------------|--------------|-------------|--------------------|
| 4350A4 | Customer acknowledgement. Update the VIN status. | 0.2 hr | 6TR00 | A3R00 | A19007A | 42751-GYR-055 |

Skill Level: Service Advisor

Repair Procedure B - Replace Tires and Placard, Change VSA Threshold, and Calibrate TPMS

| Operation Number | Description | Flat Rate Time | Defect Code | Symptom Code | Template ID | Failed Part Number |
|------------------|--|----------------|-------------|--------------|-------------|--------------------|
| 4211H8 | Mount and balance four all-season tires. Replace the tire placard on the driver's door jamb. Change VSA threshold and calibrate TPMS. | 1.4 hr | 6TR00 | A3R00 | A19007B | 42751-GYR-055 |

Skill Level: Repair Technician

Repair Procedure C - Replace Monroney Label

| Operation Number | Description | Flat Rate Time | Defect Code | Symptom Code | Template ID | Failed Part Number |
|------------------|---|----------------|-------------|--------------|-------------|--------------------|
| 8290A3 | Replace the Monroney label. Can be done on the service drive. | 0.2 hr | 6TR00 | A3R00 | A19007C | 42751-GYR-055 |

Skill Level: Service Advisor/Porter/Sales Staff

REPAIR PROCEDURE A - CUSTOMER ACKNOWLEDGEMENT

Skill Level: Service Advisor

Do an iN VIN status inquiry. If the customer decides to keep the summer tires, document it on the repair order, and file the appropriate claim to update the VIN status.

REPAIR PROCEDURE B - REPLACE TIRES AND PLACARD, CALIBRATE TPMS, AND CHANGE VSA THRESHOLD

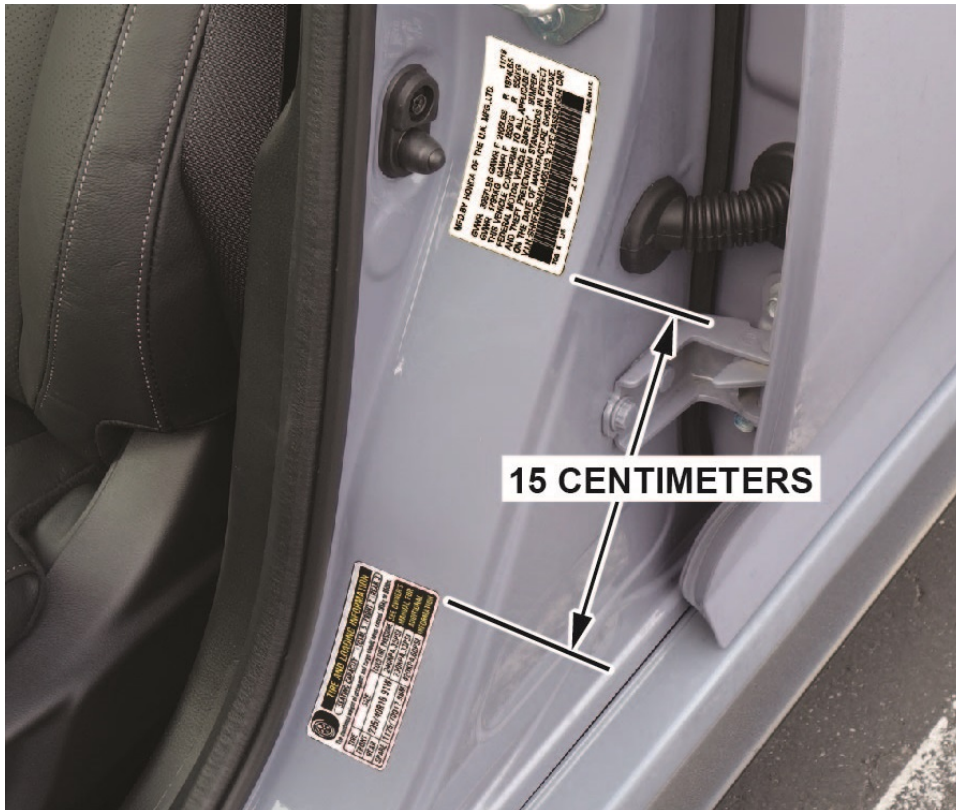
Skill Level: Repair Technician

1. Dismount all four summer tires and puncture each tire's sidewall with an electric drill.
2. Mount and balance four Goodyear Eagle Sport All-Season tires and reinstall them on the vehicle.
3. Locate the Tire Loading and Information Placard on the driver's door jamb and remove it using a heatgun and a plastic tool.

NOTE

Be careful not to scratch or damage the paint.

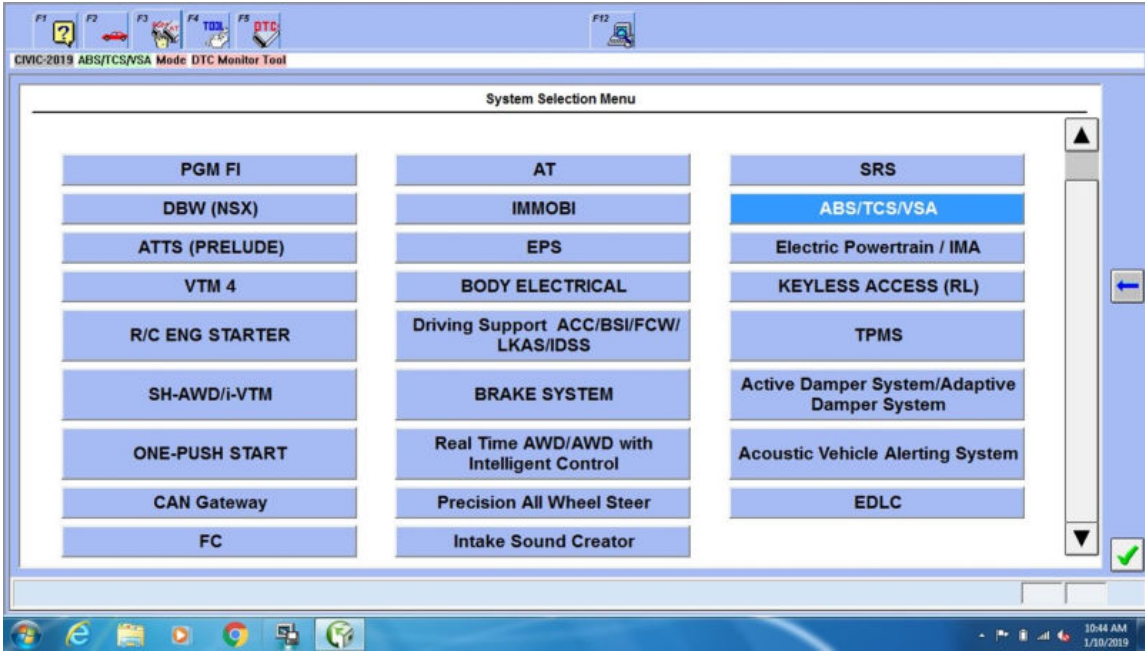
4. Thoroughly clean the adhesive residue from the label using isopropyl alcohol on a lint-free cloth and allow the alcohol to dry.
5. Make sure the new Tire Loading and Information Placard matches the all-season tires installed on the vehicle.
6. Apply the placard 15 cm below the VIN label in the same orientation as the removed placard.



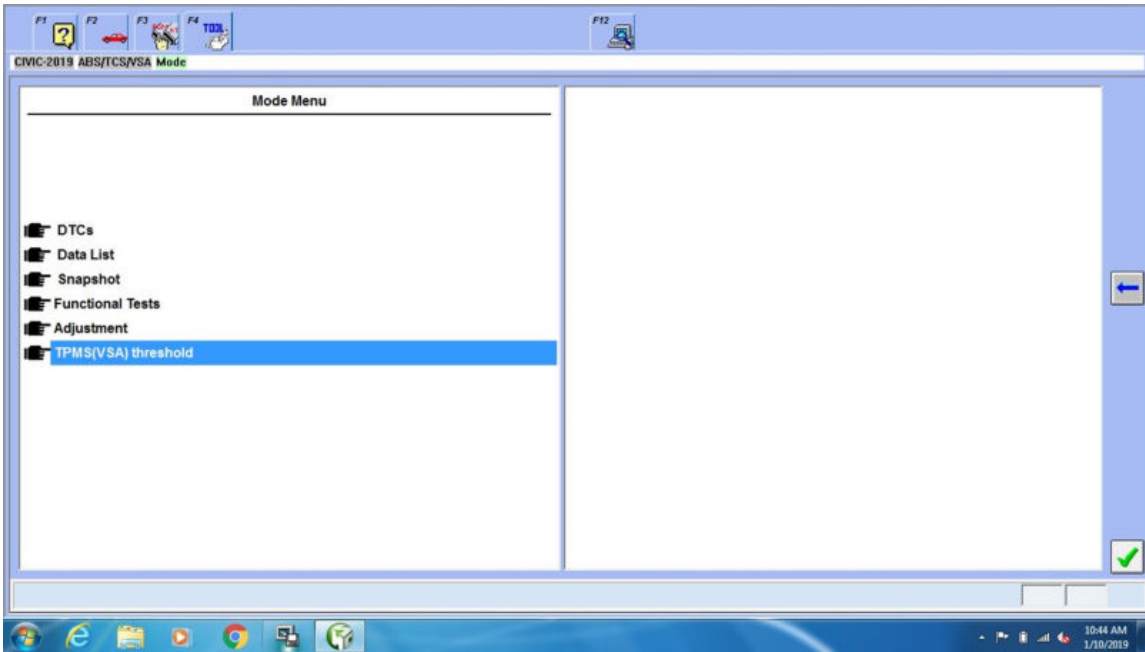
NOTE

Make sure the placard is properly applied with no wrinkles, tears, or bubbles.

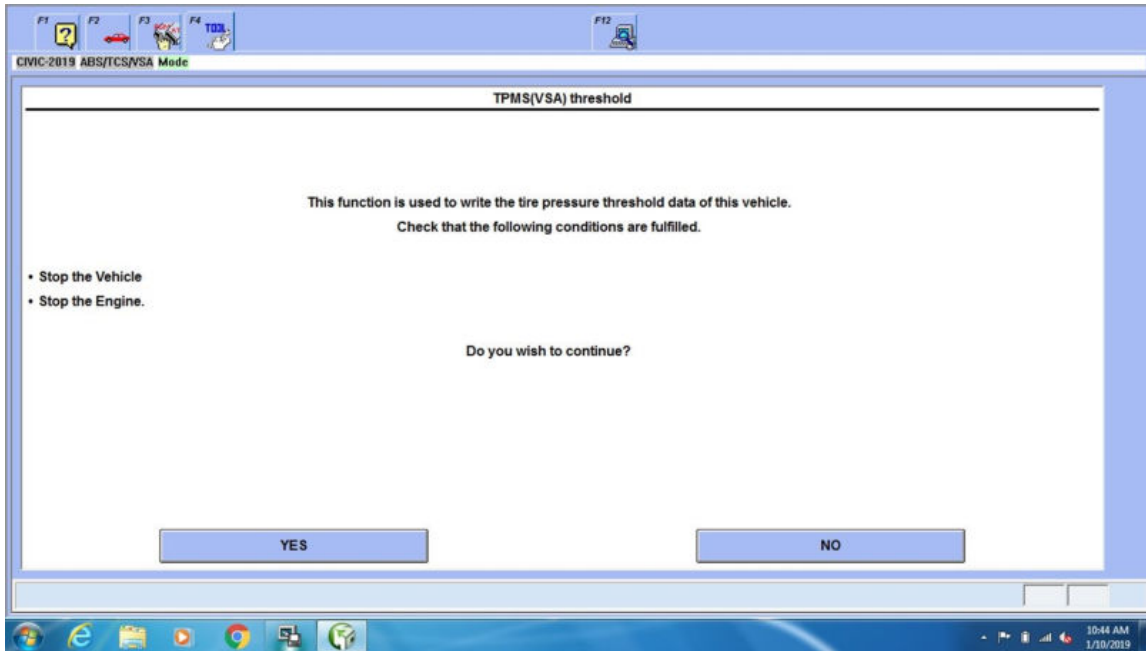
7. Connect the HDS, and in the System Selection Menu, select **ABS/TCS/VSA**.



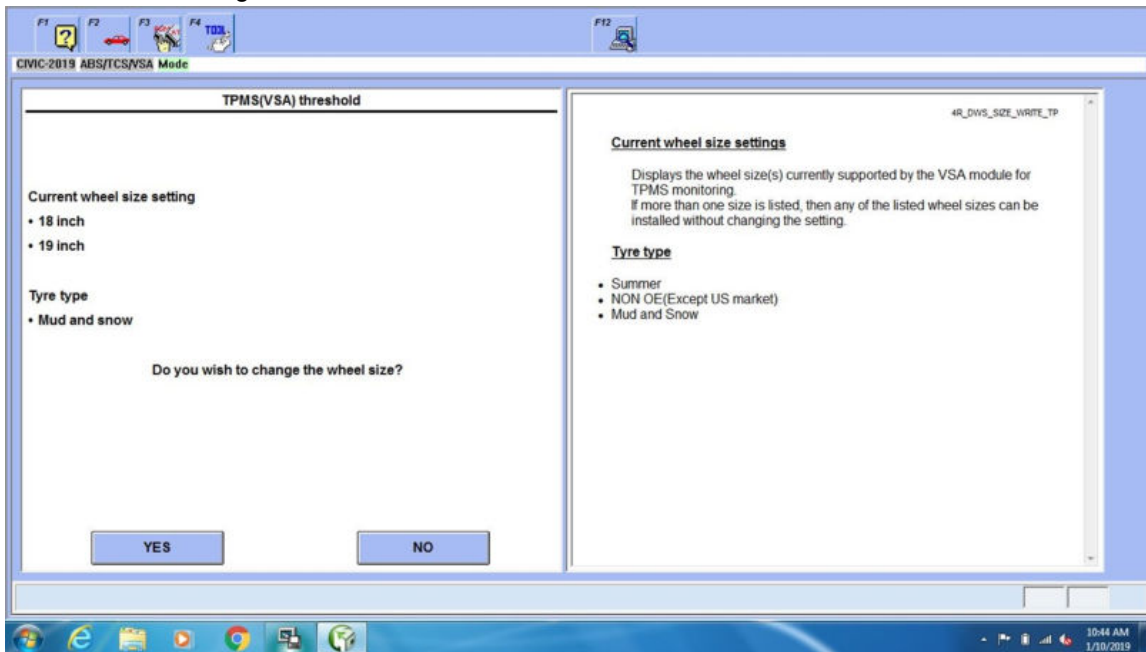
8. Select **TPMS(VSA) threshold**.



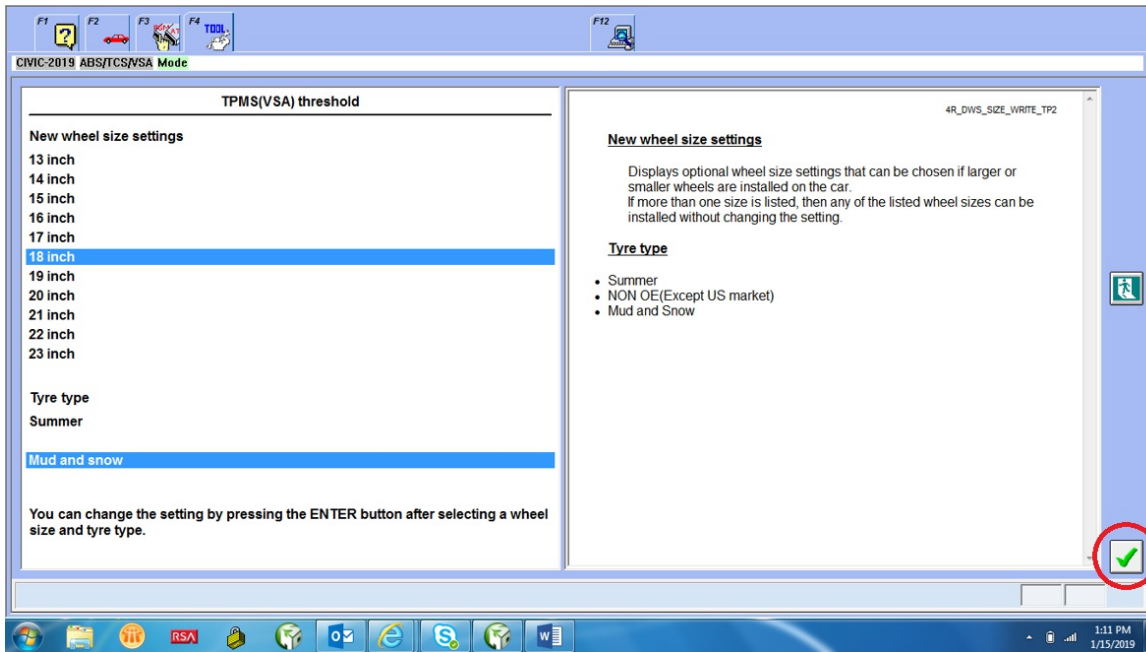
9. Select **YES** to continue.



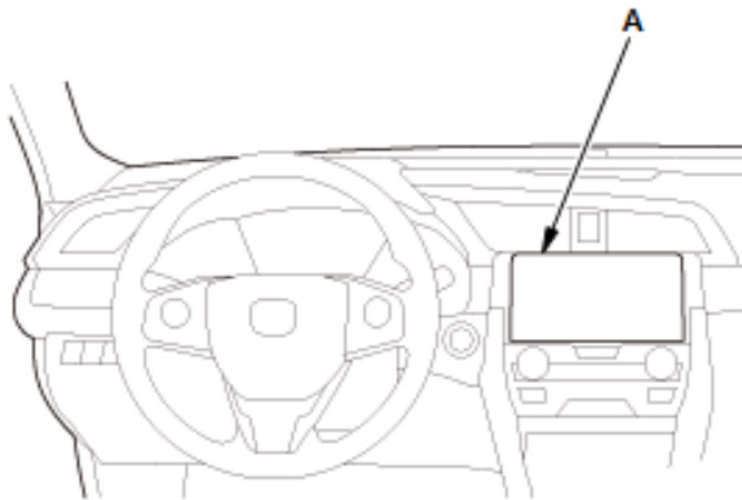
10. Select **YES** to change the wheel size.



11. Under Current Wheel Size Setting, select **18 inch**. Under **Tyre Type**, select **Mud and Snow**. Select the checkmark when done.



12. Make sure the tires are inflated to the specified tire pressure listed on the new doorjamb label.
13. Select HOME button on the center display (A).



14. Select SETTINGS.
15. Select VEHICLE.
16. Select TPMS CALIBRATION.
17. Select CALIBRATE.
18. When the calibration successfully begins, CALIBRATION STARTED is shown on the center display.

REPAIR PROCEDURE C - REPLACE MONRONEY LABEL

Skill Level: Service Advisor/Porter/Sales Staff

Updated Monroney labels will be shipped to your dealership sales department from American Honda Auto Sales. Replace the incorrect label with the updated label. Make sure the window is clean, dry, and at room temperature when applying the label as shown.



Once complete, document the replacement of the Monroney label on the repair order, and file the appropriate claim to update the VIN status.

END