Noise Symptom - Clicking Noise From Brake When Changing Direction: Replacing retainer springs and brake pads on the front axle (SY 88/18)

Revision: **This bulletin replaces bulletin Group 4, #88/18, dated August 17, 2018.**
Under "Parts Info" brake pad set part number 9Y0 698 151 AE was added.

Model Year: **As of 2018 up to 2019**

Model Line: **Cayenne (9YA)**

Equipment:
- **Front disc brake, disc diameter: 20 inches, brake caliper painted white (PSCB) (I-no. 1ZI)**
- **Front disc brake, disc diameter: 20 inches, brake caliper painted green (PSCB) (I-no. 1ZU)**

Subject: **Retainer springs for front brake pads**

Front brake pads

Symptom: A clicking noise can come from around the front axle when changing direction of travel or when braking suddenly while driving slowly.

Cause: During load changes or changes in direction, the brake pads can hit against the brake caliper and cause the clicking noise.

Information

The following points must be observed in relation to the part numbers listed below and the relevant vehicle (**depending on equipment**):

- **Part number indexes will increase over time.** Before performing repairs, cross reference with PET (Porsche Spare Parts Catalog), for newer parts (higher index).
- **PET must be checked** to determine if additional components are needed.
- **Particular / modified components**, whose part numbers are listed accordingly, are **required for the remedial action**.

Parts Info:

971.698.231 A	⇒ Springs (set)
9Y0.698.151.AE	⇒ Brake pads (set)

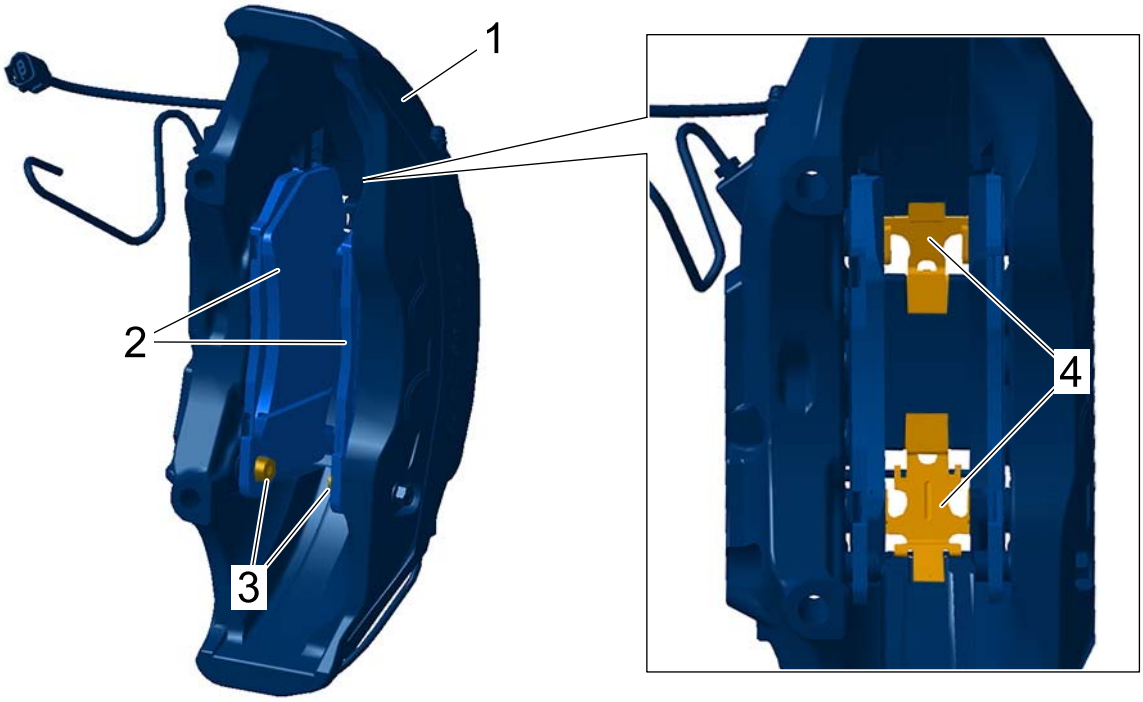
Important: **Before installing news brake pads, remember to:**
> Clean off the faces of the caliper pistons before installing the new pads. ·
> Center the pad in the caliper BEFORE sticking the new pads to the piston.

Remedial Action: In the event of a customer complaint, replace the brake pads and replace the existing retainer springs with new **rubber-coated** retainer springs (⇒*Brake caliper* **-4-**), see:

⇒*Workshop Manual '463656 Replacing front disc brake pads'*

Information

Due to the modified geometry and improved material composition, the new brake pads not only have noise optimization, but also ensure better responsiveness in wet conditions.



Brake caliper

Invoicing: The work involved is invoiced under the labor operation:

APOS	Labour operation	I No.
46365600	Replacing front disc brake pads	

For invoicing and documentation using PQIS, enter the following coding:

Location (FES5)	47390	Front brake caliper
Damage type (SA4)	2015	clicking

References: ⇒*Workshop Manual '463656 Replacing front disc brake pads'*

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