

**Noise Symptom - Noises From Brakes on Front Axle (I-no. 1ZI, 1ZU): Replacing front brake pads (SY 24/19)**

Revision: **This bulletin replaces bulletin Group 4, #24/19, dated April 12, 2019.**  
Under "Parts Info" brake pad set part number 9Y0 698 151 AD was changed to 9Y0 698 151 AE.

Model Year: **As of 2018 up to 2019**

Model Line: **Cayenne (9YA)**

- Equipment:
- **Front disc brakes, 20-inch, white brake caliper (PSCB) (I-no. 1ZI)**
  - **Front disc brakes, 20-inch, brake caliper painted green (PSCB) (I-no. 1ZU)**

Subject: **Front PSCB brake pad**

Symptom: Customers complain about a squealing noise from the brake system on the front axle.  
The noise can occur both when braking and when the brakes are not pressed.

Cause:



**Information**

- The high-performance brake system is designed to achieve the best possible braking effect at all speeds and temperatures.
  - Noises can occur under certain conditions, depending on various factors.
- ⇒ These noises may be due to the existing brake pad geometry.

Important:

**Before installing news brake pads, remember to:**

- > Clean off the faces of the caliper pistons before installing the new pads. ·
- > Center the pad in the caliper BEFORE sticking the new pads to the piston.

Remedial Action:

**In the event of a customer complaint**, replace the installed front brake pads with new brake pads with a modified brake pad geometry, see ⇒ *Workshop Manual '463656 Replacing front disc brake pads'*.



**Information**

Due to the modified geometry and improved material composition, the new brake pads not only have noise optimization, but also ensure better responsiveness in wet conditions.

Parts Info:

**Information**

The following points must be observed in relation to the part numbers listed below and the relevant vehicle (depending on equipment):

- **Part number indexes will increase over time.** Before performing repairs, cross reference with PET (Porsche Spare Parts Catalog), for newer parts (higher index).
- **PET must be checked** to determine if additional components are needed.
- **Particular/modified components**, whose part numbers are listed accordingly, are **required for the remedial action**.

**9Y0.698.151.AE** ⇒ 1 set of brake pads for disc brakes

Invoicing: The work involved is invoiced under the labor operation:

| APOS     | Labor operation                 | I No. |
|----------|---------------------------------|-------|
| 46365600 | Replacing front disc brake pads |       |

For invoicing and documentation using PQIS, enter the following coding:

|                          |       |                      |
|--------------------------|-------|----------------------|
| <b>Location (FES5)</b>   | 46320 | Front PSCB brake pad |
| <b>Damage type (SA4)</b> | 2019  | squealing            |

References: ⇒ *Workshop Manual '463656 Replacing front disc brake pads'*

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