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QUALITY ACTION

CAMPAIGN BULLETIN LEAF Radiator

Reference: PC708
Date: July 23, 2019

Attention: Dealer Principal, Sales, Service & Parts Managers

Affected Models/Years:	Affected Population:	Dealer Inventory:	SERVICE COMM Activation date:	Stop Sale In Effect
MY 2019 LEAF (ZE1)	NA	9	July 23, 2019	YES

******* Detailed Information *******

Nissan is committed to a high level of customer service and satisfaction. This commitment requires Nissan to periodically place certain vehicles on temporary Quality Assurance (QA) Hold to assure that these vehicles, as delivered to our customers, meet our exacting standards and our customers' expectations.

Effective immediately, Nissan is placing a temporary Quality Assurance (QA) Hold on nine (9) specific MY2019 LEAF vehicles in dealer inventory. Due to a manufacturing assembly issue, that has since been corrected, the radiator may have been damaged during assembly. Nissan engineering is studying this concern and will provide the appropriate field action as quickly as possible.

******* What Dealers Should Do *******

PLEASE FOLLOW THE ATTACHED REPAIR INSTRUCTIONS:

1. Verify if vehicles are affected by this quality hold using Service Comm or DBS National Service History – Open Campaigns I.D. **PC708**
 - New vehicles in dealer inventory can be identified using DBS (Sales-> Vehicle Inventory, and filter by Open Campaign).
 - Refer to NPSB 15-460 for additional information
 - **Please continue to check newly arriving inventory for campaign applicability.**
2. Please do not drive, sell or trade the specific vehicles in Dealer Inventory subject to this Quality Hold.
3. No further action is necessary at this time. Nissan will provide an updated status by no later than the week of **August 5, 2019**.

Thank you for your prompt attention to this matter.

NISSAN NORTH AMERICA, INC.
Aftersales DIVISION