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QUALITY ACTION

CAMPAIGN BULLETIN LEAF Radiator

Reference: PC708
Date: August 31, 2019

Attention: Dealer Principal, Sales, Service & Parts Managers

Affected Models/Years:	Affected Population:	Dealer Inventory:	SERVICE COMM Activation date:	Stop Sale In Effect
MY 2019 LEAF (ZE1)	NA	9	July 23, 2019	YES

******* Detailed Information *******

Nissan is conducting a quality action on nine (9) specific MY2019 LEAF (ZE1) vehicles in dealer inventory and identified in Service Comm to replace the radiator. Due to a manufacturing assembly issue, that has since been corrected, the radiator may have been damaged during assembly.

******* What Dealers Should Do *******

PLEASE FOLLOW THE ATTACHED REPAIR INSTRUCTIONS:

1. Verify if vehicles are affected by this quality action using Service Comm or DBS National Service History – Open Campaigns I.D. **PC708**
 - New vehicles in dealer inventory can be identified using DBS (Sales-> Vehicle Inventory, and filter by Open Campaign).
 - Refer to NPSB 15-460 for additional information
 - **Please continue to check newly arriving inventory for campaign applicability.**
2. Please **do not drive, sell or trade** the specific vehicles in Dealer Inventory subject to this Quality Action.
3. **LEAF certified technicians** must use the attached procedure to replace the radiator.
4. Nissan will automatically ship parts to dealers with affected vehicles either in stock or in-transit. **Dealers do not need to order parts.**
 - Please refer to the automatic parts shipment list included with this announcement
 - Parts should begin to arrive on August 1, 2019
5. The service department should submit a warranty claim for the action performed so it can be closed on Service Comm and release the vehicle.

******* Dealer Responsibility *******

It is the dealer's responsibility to check Service Comm or DBS National Service History – Open Campaign using the appropriate campaign I.D for the inspection status on each affected vehicle currently in new vehicle inventory.

Thank you for your prompt attention to this matter.

NISSAN NORTH AMERICA, INC.
Aftersales DIVISION

Thank you for your prompt attention to this matter.

Revision History:

Date	Announcement	Purpose
July 23, 2019	Original	Launch Quality Hold
August 1, 2019	REVISION 1	Launch Quality Action; supersedes Quality Hold under same campaign ID (PC708) launched July 23, 2019

*******PLEASE SEE NEXT PAGE FOR PROCEDURE*******



PC708 - 2019 - LEAF RADIATOR

SERVICE PROCEDURE:

IMPORTANT: Follow all warnings, cautions, and notes in the Electronic Service Manual (ESM).

WARNING: The high voltage system must be disconnected for this repair. A LEAF certified technician is required to perform this repair.

1. Replace Radiator.

- Refer to the Electronic Service Manual (ESM) for Radiator replacement:
ELECTRIC POWER TRAIN>HIGH VOLTAGE COOLING SYSTEM>REMOVAL AND
INTALLATION>RADIATOR>RADIATOR: Removal & Installation
- Replace the condenser bolt (Figure 2) shown in **step 11** of the ESM (Figure 3) with (01125-N6021) BOLT
- Current condenser bolt maybe incorrect length and **must not be reused.**
 - Discard this bolt (Figure 1)

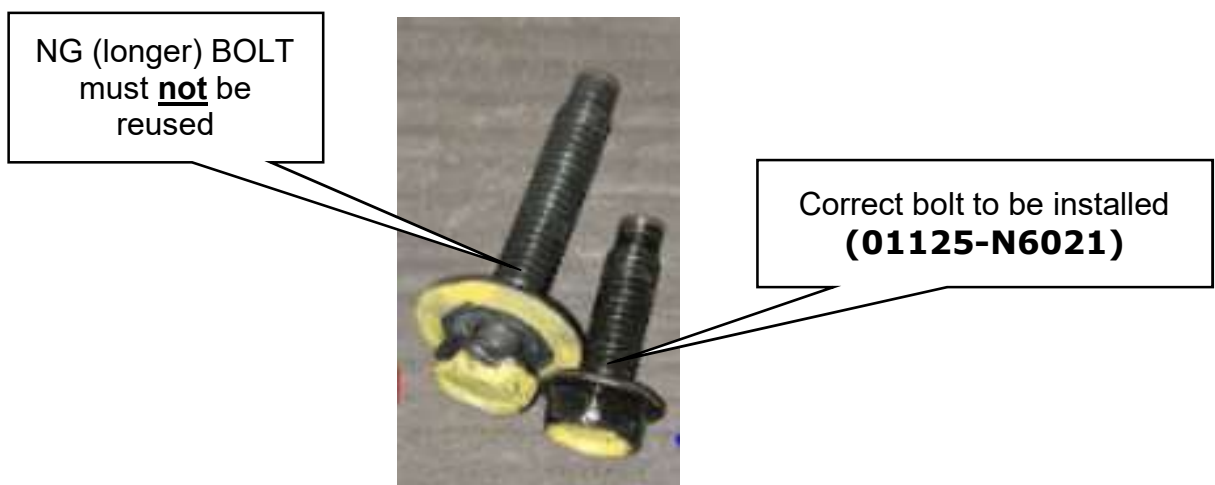


Figure 1

- Torque to **5.5 N·m (0.56 kg-m, 48.7 in-lb)**

NOTE: Condenser bolt is located on the passenger side of the Radiator.

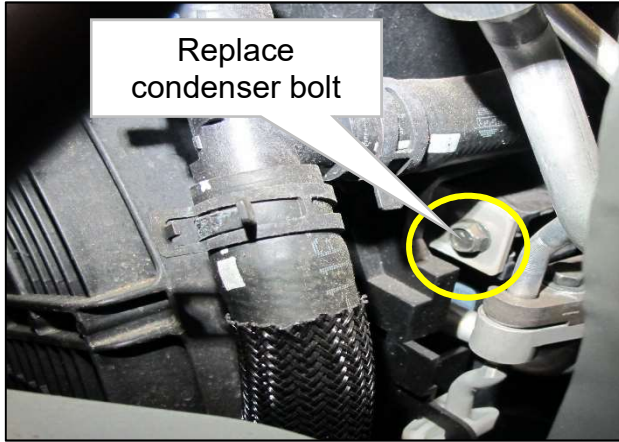


Figure 2

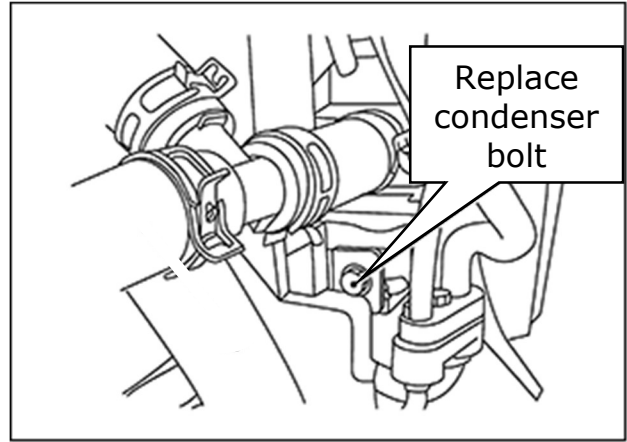


Figure 3

PARTS INFORMATION

Description	Part #	Quantity
RADIATOR ASSY	21410-5SA0A	1
BOLT	01125-N6021	1
SEAL – O RING	92470-HC050	1
SEAL – O RING	92474-3NF0B	1
NISSAN LONG LIFE COOLANT BLUE	999MP-L25500P	1

CLAIMS INFORMATION

Submit a “CM” line claim using the following claims coding:

CAMPAIGN (CM) ID #	DESCRIPTION	OP CODE	FRT
PC708	Replace Radiator	PC7080	2.2 hrs

EXPENSE CODE	DESCRIPTION	MAX AMOUNT
010	R134A Refrigerant	\$5.36