



Innovation that excites

QUALITY ACTION

CAMPAIGN BULLETIN Left Headlamp

Reference: P9319
Date: July 10, 2019

Attention: Dealer Principal, Sales, Service & Parts Managers

Affected Models/Years:	Affected Population:	Dealer Inventory:	SERVICE COMM Activation date:	Stop Sale In Effect
2019 Armada (Y62)	NA	479	July 10, 2019	NO

***** Quality Action Summary *****

Nissan is conducting a dealer inventory quality action to replace the left headlamp on specific MY2019 Armada (Y62) vehicles identified in SERVICE COMM and National Service History – Open Campaigns. These vehicles are either currently in dealer inventory or assigned and in transit to the dealer.

Due to a supplier quality issue, that has since been corrected, the driver’s side headlamp reflector may partially detach inside of the headlamp due to vibration while driving.

***** What Dealers Should Do *****

- Verify if vehicles currently in **dealer inventory** are affected by using Service Comm or National Service History – Open Campaign I.D. **P9319**.
 - New vehicles in dealer inventory can also be identified using DBS (Sales-> Vehicle Inventory, and filter by Open Campaign).
 - Refer to NPSB 15-460 for additional information
 - Please continue to check newly arriving inventory for campaign applicability.**
- Dealers should use the Electronic Service Manual (ESM) procedure to remedy any vehicle affected by this quality action.
 - Nissan has developed an automatic parts shipment to provide parts to dealers with affected inventory. **Please see the attached list.**
 - Dealers **do not** need to order parts.
- The service department should submit the applicable warranty claims for the action performed so it can be closed in Service Comm and release the vehicle.

***** Dealer Responsibility *****

It is the dealer’s responsibility to check Service Comm or DBS National Service History – Open Campaign using the appropriate campaign I.D for the campaign status on each affected vehicle currently in new vehicle inventory.

Thank you for your prompt attention to this matter.

NISSAN NORTH AMERICA, INC.
Aftersales DIVISION



P9319 - 2019 – ARMADA LH HEADLAMP REPLACEMENT

SERVICE PROCEDURE:

1. Replace the LH Headlamp assembly.
 - Refer to the Electronic Service Manual (ESM) for Headlamp replacement: DRIVER CONTROLS > EXTERIOR LIGHTING SYSTEM > LED HEADLAMP > REMOVAL AND INSTALLATION > FRONT COMBINATION LAMP > REMOVAL AND INSTALLATION

IMPORTANT: Follow all warnings, cautions, and notes in the Electronic Service Manual (ESM)

PARTS INFORMATION:


Description	Part #	Quantity
LAMP ASSY-LH	26060-5ZW0A	1

CLAIMS INFORMATION

Submit claim using the following claims coding:

Work Order Line Type: "CM" Campaign

Campaign: P9319

Claim Type:	CM			
PNC:	P9319			
Symptom:	ZZ			
Diagnosis:	99			
Description:	Op Codes	Flat Rate Time	Parts Required on claim	Expense Code Required
LH Headlamp Replacement	P93190	1.2 Hr	YES	NO