

- ATTENTION:**
- GENERAL MANAGER
  - PARTS MANAGER
  - CLAIMS PERSONNEL
  - SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.


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QUALITY DRIVEN® SERVICE

## SERVICE INFORMATION BULLETIN

**APPLICABILITY:** 2014-2019MY Forester  
2013-2019 Crosstrek

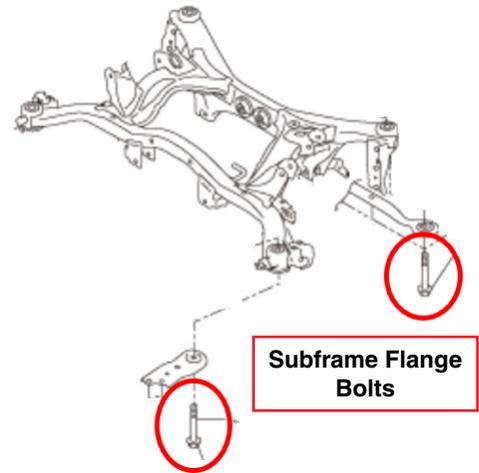
**NUMBER:** 05-69-19

**DATE:** 07/23/19

**SUBJECT:** Rear Subframe Bolts: Design Change

### INTRODUCTION:

This Service Information Bulletin announces a change made to the rear subframe retaining bolts used on the models listed above. The design changes provide the bolt with an increased durability against rust.



### PRODUCTION CHANGE INFORMATION:

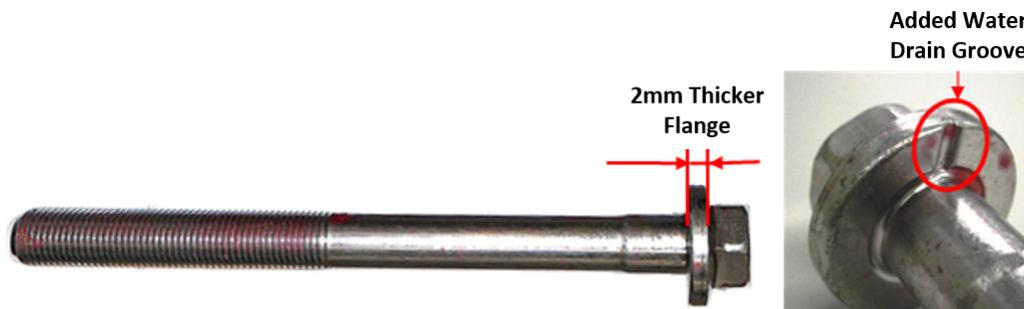
The new subframe bolt has been incorporated into production as follows:

Model	Starting VIN
Forester	L*548410
Crosstrek	L*337529

### PART INFORMATION:

The part number for the new subframe flange bolt is **20058FL000**. The changes made to the bolt (thicker flange and addition of a drainage groove) are shown in the photos below.

**REMINDER:** Always order the most up-to-date replacement parts based on the specific VIN being repaired.



**CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.**

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

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## **SERVICE PROCEDURE / INFORMATION:**

**REMINDER:** Customer satisfaction and retention starts with performing quality repairs.

The service procedure for replacing these bolts **INCLUDING** the torque specification of 145 Nm (107 ft. lbs.) remains unchanged. Always refer to the applicable Service Manual and review the full requirements of the repair being performed. The Service Manual procedures contain information critical to performing an effective repair the first time and every time.

### **IMPORTANT NOTES:**

- These bolts are **One-Time Use** items.
- These bolts are **NOT** interchangeable with those used at any other location on the vehicle.
- If rust is identified on the original bolts, replace all 4 bolts with the new type as a set.

Before installing the new bolts, always clean any remaining rust or corrosion from the top, bottom and cross member stoppers along with the subframe support surfaces. **CAREFULLY** touch-up any exposed bare metal surfaces with a rust-preventative aerosol spray paint.

### **IMPORTANT REMINDERS:**

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.