



60-17-03 - Rattle or Creaking Noise from Panoramic Sunroof

Release date: 7/31/2019

Condition

Applicable Vehicles					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Golf, Golf GTI	2015 - 2019	All	All	All	All

Revision Table			
Instance Number	Published Date	Version Number	Reason For Update
2043031/5	7/31/19	60-17-03	Update to model year applicability.
2043031/1	2/1/16	V601601	Original Publication.

A rattle or creaking noise may be heard from the rear of the Panoramic Sunroof when driving on uneven roads with the sunroof closed.

Technical Background

Rattle or creaking noise is caused by the relative movement between the glass panel seal and body when the sunroof is closed.

Production Solution

No production change required.

Service

Apply self-adhesive protective film to vehicle body:

1. Cut the protective film sheet (part number AKL 448 300 04) into 3 strips 12 mm wide x 290 mm (290 mm is the length of the long side of the protective film sheet).
2. Move the glass panel to the tilt open position.
3. Thoroughly clean the contact area between the rear glass panel seal and the body.
4. Apply the self-adhesive protective film strip to the body (Figure 1, in red).
5. Close the glass panel.

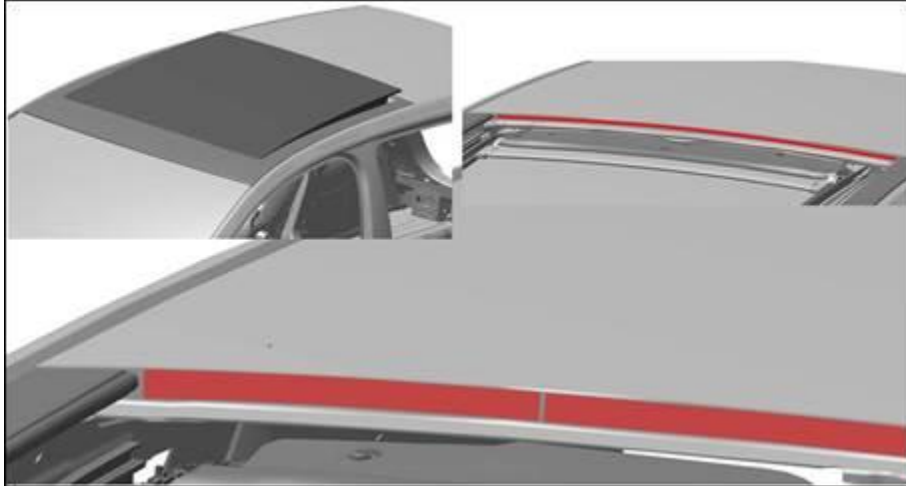


Figure 1) Area to apply the self-adhesive film (glass panel removed for illustration purposes).

Warranty

To determine if this procedure is covered under Warranty, always refer to the Warranty Policies and Procedures Manual ¹⁾

Model(s)	Year(s)	Eng. Code(s)	Trans. Code(s)	VIN Range From	VIN Range To
Golf, Golf GTI	2015 - 2019	All	All	All	All
SAGA Coding					
Claim Type:	Use applicable Claim Type ¹⁾				
Service Number:	Damage Code	HST		Damage Location (Depends on Service No.)	
6042	0010	--		--	
Parts Manufacturer	Golf, Golf GTI			3ME ²⁾	
Labor Operation ³⁾ : Install self-adhesive protective film			60422399 = 30 TU		
Causal Part: Select Labor Operation			60422399		
Diagnostic Time ⁴⁾					



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GFF Time expenditure	01500000 = 00 TU	NO
Road Test	01210002 = 10 TU 01210004 = 10 TU	YES
Technical Diagnosis	01320000 = 00 TU max.	NO
Claim Comment: Input "As per Technical Bulletin 2043031" in comment section of Warranty Claim.		
<ol style="list-style-type: none"> 1) Vehicle may be outside any Warranty in which case this Technical Bulletin is informational only. 2) Code per warranty vendor code policy. 3) Labor Time Units (TUs) are subject to change with ELSA updates. 4) Documentation required per Warranty Policies and Procedures Manual. 		

Required Parts and Tools

Part No:	Part Description	Quantity
AKL 448 300 04	Protective film	1
Part numbers are accurate at time of publication. Always refer to ETKA for the latest part information.		

No Special Tools required.

Additional Information

All part and service references provided in this Technical Bulletin are subject to change and/or removal. Always check with your Parts Dept. and Repair Manuals for the latest information.