

- ATTENTION:**
- GENERAL MANAGER
 - PARTS MANAGER
 - CLAIMS PERSONNEL
 - SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.

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QUALITY DRIVEN® SERVICE

SERVICE BULLETIN

APPLICABILITY: 2019MY Forester

NUMBER: 10-93-19

SUBJECT: A/C System Pressure Sensor Design Change
DTCs B14A3, B14A4, B14EF or B14EE

DATE: 7/15/19

INTRODUCTION:

This bulletin announces a design change made to the air conditioner’s pressure sensor to address customer concerns of the system blowing warm or not blowing cold air. In some cases, preliminary diagnosis may find codes B14A3, B14A4, B14EF or B14EE present. Review of actual system pressures using a manifold gauge set and comparing against values seen using the Subaru Select Monitor (SSM) may show the SSM readings much lower than the actual readings. These are all indications of a possible pressure sensor concern.

PRODUCTION CHANGE INFORMATION:

The new sensor was incorporated into production starting with VIN **KH552558**.

PART INFORMATION:

The part number for the new pressure sensor is: **73414SJ010**.

REMINDER: Always order the most up-to-date replacement parts based on the specific VIN being repaired.

NOTE: In a case where replacement of the discharge hose or cooling pipe is required, the re-designed sensor is already installed on the new parts and no longer needs to be ordered separately.

CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

Subaru of America, Inc. is ISO 14001 Compliant

ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

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SERVICE PROCEDURE / INFORMATION:

REMINDER: Customer satisfaction and retention starts with performing quality repairs. Always diagnose any air conditioning failure using the resources available in the applicable Subaru Service Manual before attempting any repair. The service procedure for A/C pressure sensor replacement remains unchanged. Always refer to the applicable Service Manual and review the full requirements of the repair being performed. The Service Manual procedures contain information critical to performing an effective repair the first time and every time. This includes but is not limited to: important SAFETY precautions, proper inspection criteria, necessary special tools and related one-time-use parts needed for a complete and lasting repair.

WARRANTY / CLAIM INFORMATION:

For vehicles within the Basic New Car Limited Warranty period or covered by an active Subaru Added Security Classic or Gold plan, this repair may be submitted using the following claim information:

Labor Description	Labor Operation #	Labor Time	Fail Code
A/C PRESSURE SENSOR R&R	B014-441	0.2	CFR43
EVACUATE & RECHARGE A/C SYSTEM	C010-101	1.5	

IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.