

**Audi****AUDI DEALER COMMUNICATION****Repair Available – Emissions Recall 37M3 / Undisclosed Transmission Control Module (TCM) Software**

**This notice is for:**

✓ Dealer Principal	✓ Service Manager	✓ Warranty Administrator
✓ General Manager	✓ Parts Manager	✓ Technicians
✓ Sales Managers	✓ Service Advisor	

**Date:** July 18, 2019

**Issue:** Certain transmission software calibrations that were either undisclosed or intended for the European market have been built into Audi vehicles without disclosure. Because of this, affected vehicles may not pass an emissions inspection.

- Repair:**
- REPAIR AVAILABLE – July 19, 2019 - Update TCM software
  - See ELSA/ServiceNet for complete repair & claiming instructions
  - Check daily campaign open inventory report or OMD for affected vehicles in inventory
  - Repair every affected inventory vehicle before delivery to consumers.

**Parts Department:** Software update only; no parts needed.

**Affected Vehicles**

Country	Model Year(s)	Vehicle	Vehicle Count
USA	2018	S7	1
USA	2016	A3 CABRIOLET	3
USA	2015-2016	S3 SEDAN	7
USA	2016	A3 SEDAN	8
USA	2016-2017	TT COUPE	2
USA	2018	A4 SEDAN	2
USA	2018	A5 COUPE	1
USA	2018	A5 SPORTBACK	7
USA	2014	TT COUPE GEN 2	1
USA	2017	Q7	9
USA	2018	S6	1
USA	2013	A8	1
USA	2013	S8	1
USA	2018	S5 CABRIOLET	2
USA	2013-2015	Q7	2
CAN	2017	Q7	3
CAN	2016	A3 CABRIOLET	2
CAN	2016	TT COUPE	1

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.

CAN	2018	A5 SPORTBACK	2
-----	------	--------------	---

*\*Counts reflect overall recall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

**Notes:**

- Schedule owner repairs immediately
- Owner mailing – July 2019

**Requirements for Emissions Campaigns Having Customer Notification (CALIFORNIA ONLY)**

The California Air Resources Board and the Department of Motor Vehicles (DMV) require emissions-related campaigns to be completed prior to vehicle registration renewal. **When campaign work is done you must provide the owner with a signed “Vehicle Emission Recall – Proof of Correction” certificate (RC EMISCAVWAU).** Certificates can be ordered at no cost online via the Compliance Label Ordering portal.

**-END OF MESSAGE-**