



No.: 19 TS-5
June 24, 2019

TO: Service Locations

FROM: Service Systems Development

SUBJECT: **New Cascadias Shutting Down in PTO Mode**

ISSUE

Build year 2019 New Cascadia units have been found to engage a shutdown timer while truck is in PTO mode even when PTO shutdown is disabled.

CAUSE

A truck plant programming error set some incorrect values, which cause the engine clean idle shutdown timer to engage in situations where it would normally be disabled.

REQUIRED ACTION

VEPS was corrected on May 29th, 2019.

For units experiencing this issue - reprogram the CPC to OEM settings to install the correct timer values.

CONTACT INFORMATION

Please contact the Detroit Diesel Customer Support Center at 800-445-1980 or email csc@daimler.com if you have any questions.