

[Next Unread Message](#)

**View Message**

<b>Sent on</b>	07	30	2019	<b>Expires on</b>	08	13	2019
----------------	----	----	------	-------------------	----	----	------

<b>From</b>	Parts and Service Division
-------------	----------------------------

<b>Subject</b>	Request for Parts: 2017-2018 Ridgeline HEALTHY Tailgate Harness
----------------	---

**PRIORITY/ACTION REQUIRED**

To: All Honda Service Managers/Advisors  
From: Technical Research & Support Group  
RE: Request for Parts: 2017-2018 Ridgeline HEALTHY Tailgate Harness

This message is solely directed to Honda dealership personnel; please handle accordingly.  
Print this *iV* message and provide a copy to the Shop Foreman and all Service Advisors.

**Background**

American Honda (AHM) is collecting a HEALTHY tailgate harness from certain 2017-2018 Ridgelines which fits the criteria listed below.

**Qualifiers**

AHM is interested ONLY if the vehicle meets the following requirements:

1. Tailgate harness has not been replaced.

**Action Required**

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.