



Subject: DRIVER SEAT GRADUALLY MOVES DOWN BY ITSELF - (MANUAL SEAT ONLY)	Bulletin No.: 09-029/19
	Last Issued: 07/26/2019

APPLICABLE MODEL(S)/VINS

2016-2017 CX-3 vehicles (without power seats) with VINs lower than JM1DK*****166827 (produced before Feb. 2, 2017)

DESCRIPTION

Some customers may notice that the driver's seat gradually moves downward by itself and needs to be re-adjusted after 3 or 4 days of driving. This concern may be caused when a load, which is applied to the seat during braking, exceeds a specified level and may impact the retaining mechanism of the seat lifter and cause the seat to move downward. To eliminate this concern, the rigidity of the retaining mechanism of the seat lifter has been increased.

REPAIR PROCEDURE

1. Verify the customer concern.

NOTE: Be sure that the customer's thigh is not touching the adjuster by mistake when getting in and out of the vehicle.

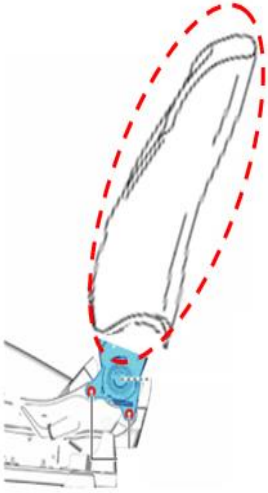
2. If the customer complaint has been confirmed, replace the seat adjuster unit with a modified one according to the following procedure.

SEAT ADJUSTER UNIT REPLACEMENT

1. Remove the front seat back according to the instructions on MGSS online (FRONT SEAT BACK FRAME REMOVAL/INSTALLATION).

NOTE: It is not necessary to remove the seat back trim and the side air bag module from the seat back frame if only removing the side air bag module wiring harness.

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2. Remove the seat cushion trim and the seat cushion from the adjuster unit according to the instructions on MGSS online (FRONT SEAT CUSHION TRIM REMOVAL/INSTALLATION).
3. Replace the adjuster unit with a modified one.
4. Reinstall the removed parts according to the instructions on MGSS online (FRONT SEAT CUSHION TRIM REMOVAL/INSTALLATION) and (FRONT SEAT BACK FRAME REMOVAL/INSTALLATION).
5. Verify the repair.

PARTS INFORMATION

Part Number	Description	Qty.	Note
DB4B-88-H50A	ADJUSTER UNIT (L), FRT SEAT	1	Cloth D-1*
DD2M-88-H50A	ADJUSTER UNIT (L), FRT SEAT	1	Cloth D-2*
BHN9-88-1H5 02	KNOB (L) KNUCKLE	1	[R]
BHN9-88-857 02	LEVER (L), LIFTER	1	[R]
BBY4-88-072	CLIP	2	[R]

* Refer to GEPC to verify correct part for subject vehicle.

[R] - Replace part

WARRANTY INFORMATION

NOTE:

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.

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- Additional diagnostic time cannot be claimed for this repair.

Symptom Code	89
Damage Code	97
Part Number Main Cause	DB4B-88-H50A or DD2M-88-H50A
Quantity	1
Labor Operation Number	XXR5KARX (Includes: Adjuster Unit, RR)
Labor Hours	0.8 Hr.

NOTE: This service bulletin does not apply to vehicles equipped with power seats.

NOTE: Claim other replacement parts, qty. = 1 or 2 as related parts.

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