



Ferrari North America Technical Information

Date: June 2019
Bulletin #: 2604
Campaign #:
Supersedes:
Section: 10

Subject: New “Errors Found” field in ROL creation page

To help improve the quality of information and simplify compilation of ROLs, a new field denominated “**Errors Found**” has been added to the **ROL** creation page.

The new function will let dealers select one or more DTCs, from a list generated from a recent **SCAN IN** for the vehicle in question (dating from no more than 15 days prior to current date), to attach to the **ROL**.

Procedure for entering “Errors found” in ROL

The instructions for using the new function are as follows.

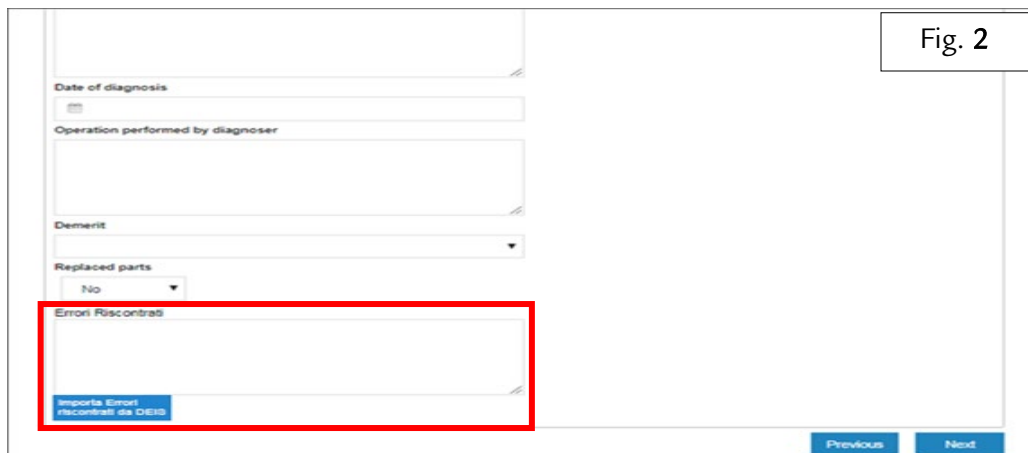
- Access the **ROL** creation page of the **ROL WEB** application (step 2 - **Further Information**) – Fig.1.

The screenshot displays the 'New ROL' creation interface. At the top, a breadcrumb trail shows 'Home > Step 2. New ROL'. A progress indicator at the top right shows three steps: '1. New ROL Step 1. Identification' (with a green checkmark), '2. New ROL Step 2. Completion' (highlighted with a red box), and '3. New ROL Step 3. Summary'. On the left, a vertical menu lists '1. Anomaly Condition' and '2. Further information' (highlighted with a red box). The main form area contains the following fields: 'Date of anomaly report' (with a calendar icon and the value '06/06/2019'), 'Problem as reported by the customer' (a large text area), 'Problem as reported by the dealer' (a large text area), 'Date of diagnosis' (with a calendar icon), and 'Operation performed by diagnoser' (a large text area). A 'Fig. 1' label is located in the bottom right corner of the screenshot.



Ferrari North America

- A box denominated “Errors Found” and a new “Import errors found from DEIS” button are now displayed at the bottom of this page. Pressing this button populates the box with a list of any DTCs found during a recent “SCAN IN” for the vehicle in question (dating from no more than 15 days prior to current date). The information displayed for the errors is retrieved directly from the database of the DEIS – Fig.2.



- Press “Import errors found from DEIS” to open a dialogue box: then press “ADD DTC” to add an error to the ROL – Fig.3.

Date	ID Ecu	Ecu Name	Short Name	Description	
03/27/2014 16:28	NAG	NAG_02	B1017	SEAT HEATING RELAY OR HEAT. CABLE	ADD DCT
03/27/2014 16:28	NCL	NCL_04	B1820	POWER MODULE	ADD DCT
03/27/2014 16:28	NSV	NSV_03	B1001	Power supply voltage	ADD DCT
03/27/2014 16:28	NTP	NTP_02	P0A20	NO CAN MESSAGE (STATUS_B-NCM) (0281H)	ADD DCT

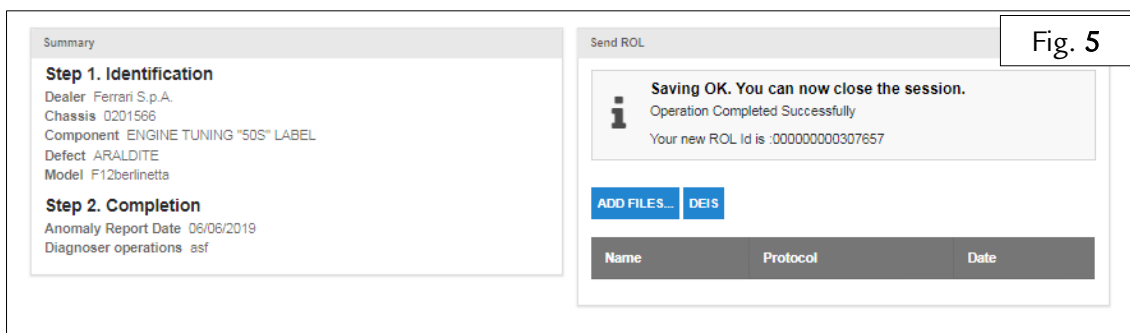
- The “Errors found” field may be edited manually after importing the DTCs required - Fig.4.



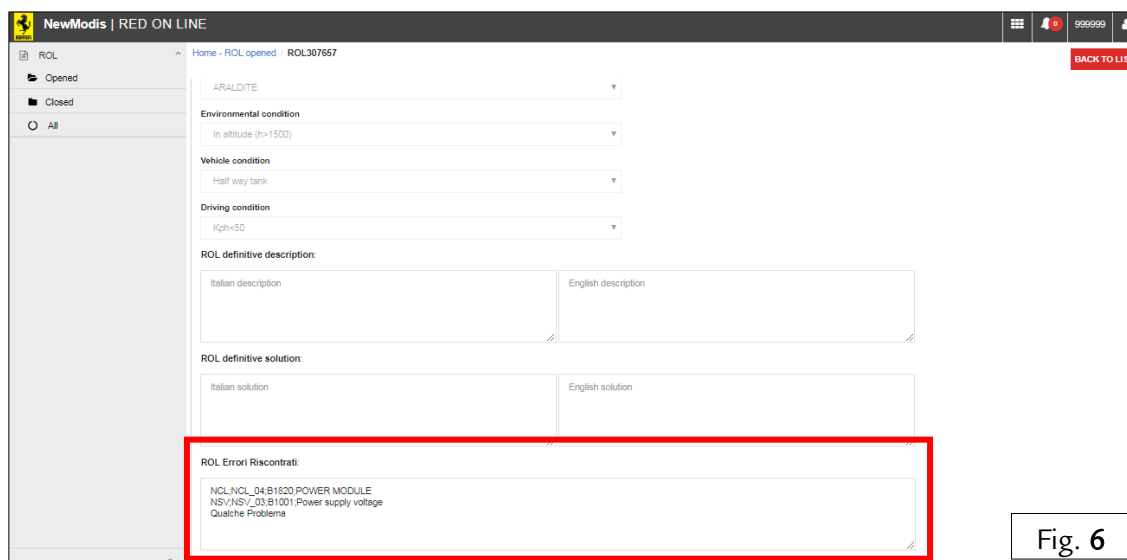


Ferrari North America

- Complete the ROL creation process with the usual procedure - Fig.5.



- The "Errors found" field is also included in the ROL summary under the tab "Further Information". In this case, however, the field can only be edited manually – Fig.6.



Thank you for your co-operation.