

Service Bulletin

TECHNICAL

Subject: Clunking Noise from Rear of Vehicle (Re-torque Leaf Spring Bolts)

Models: 2007-2019 Chevrolet Silverado 2500/3500 2007-2019 GMC Sierra 2500/3500

Attention: This Bulletin also applies to any of the above models that may be Export vehicles.

This Bulletin has been revised to remove the 1500 Models and update the 2500/3500 Model Years to 2019. Please discard Corporate Bulletin Number 09-03-09-001F.

Condition

Some customers may comment about a clunking noise coming from the rear of the vehicle. Upon further investigation, the technician may diagnose the noise coming from the rear suspension leaf spring area.

Correction

The noise may be resolved by re-torquing the joints of the leaf spring assembly.

1. Support the vehicle at curb height when re-torquing the leaf spring bolts/nuts.

Note: Do not remove the fuel tank.

- 2. Loosen the shackle joint to the frame, front eye joint to the frame, rear eye to shackle joint and the anchor plate U-bolts.
- 3. Re-torque the shackle joint to the frame and to the rear eye (1). Refer to SI for torque specifications.



4080776

- 4. Re-torque the anchor plate U-bolts (2). Refer to SI for torque specifications.
- 5. Re-torque the front rear spring mounting nut (3). Refer to SI for torque specifications.
- 6. Repeat steps 2 through 5 for the right side leaf spring.
- 7. Re-test the vehicle for the same clunking noise. If the issue remains, follow the regular repair procedure.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
8080128*	Retorque Bolts/ Road Test	0.8 hr
*This is a unique Labor Operation for Bulletin use only.		

GM bulletins are intended for use by professional technicians, NOT a "<u>do-it-yourselfer</u>". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, <u>DO NOT</u> assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the



WE SUPPORT VOLUNTARY TECHNICIAN CERTIFICATION