



# Service Bulletin

Bulletin No.: 09-03-09-001G

Date: June, 2019

## TECHNICAL

**Subject:** Clunking Noise from Rear of Vehicle (Re-torque Leaf Spring Bolts)

**Models:** 2007-2019 Chevrolet Silverado 2500/3500  
2007-2019 GMC Sierra 2500/3500

**Attention:** This Bulletin also applies to any of the above models that may be Export vehicles.

This Bulletin has been revised to remove the 1500 Models and update the 2500/3500 Model Years to 2019. Please discard Corporate Bulletin Number 09-03-09-001F.

### Condition

Some customers may comment about a clunking noise coming from the rear of the vehicle. Upon further investigation, the technician may diagnose the noise coming from the rear suspension leaf spring area.

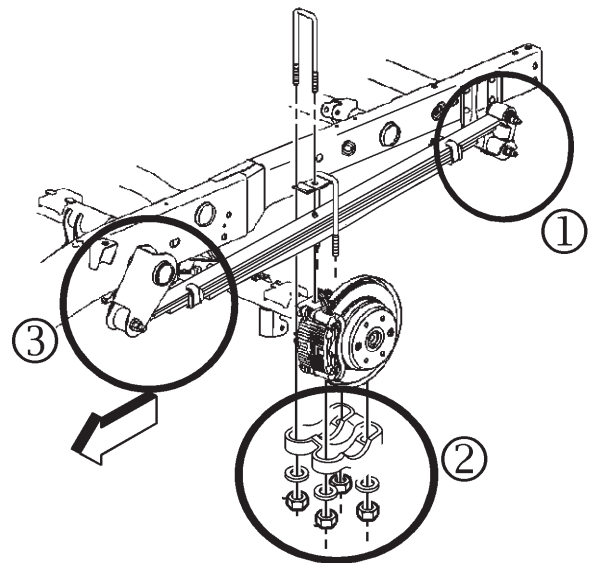
### Correction

The noise may be resolved by re-torquing the joints of the leaf spring assembly.

1. Support the vehicle at curb height when re-torquing the leaf spring bolts/nuts.

**Note:** Do not remove the fuel tank.

2. Loosen the shackle joint to the frame, front eye joint to the frame, rear eye to shackle joint and the anchor plate U-bolts.
3. Re-torque the shackle joint to the frame and to the rear eye (1). Refer to SI for torque specifications.



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4. Re-torque the anchor plate U-bolts (2). Refer to SI for torque specifications.
5. Re-torque the front rear spring mounting nut (3). Refer to SI for torque specifications.
6. Repeat steps 2 through 5 for the right side leaf spring.
7. Re-test the vehicle for the same clunking noise. If the issue remains, follow the regular repair procedure.

## Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
8080128*	Retorque Bolts/ Road Test	0.8 hr
*This is a unique Labor Operation for Bulletin use only.		

