



Service Bulletin

Bulletin No.: 19-NA-143

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TECHNICAL

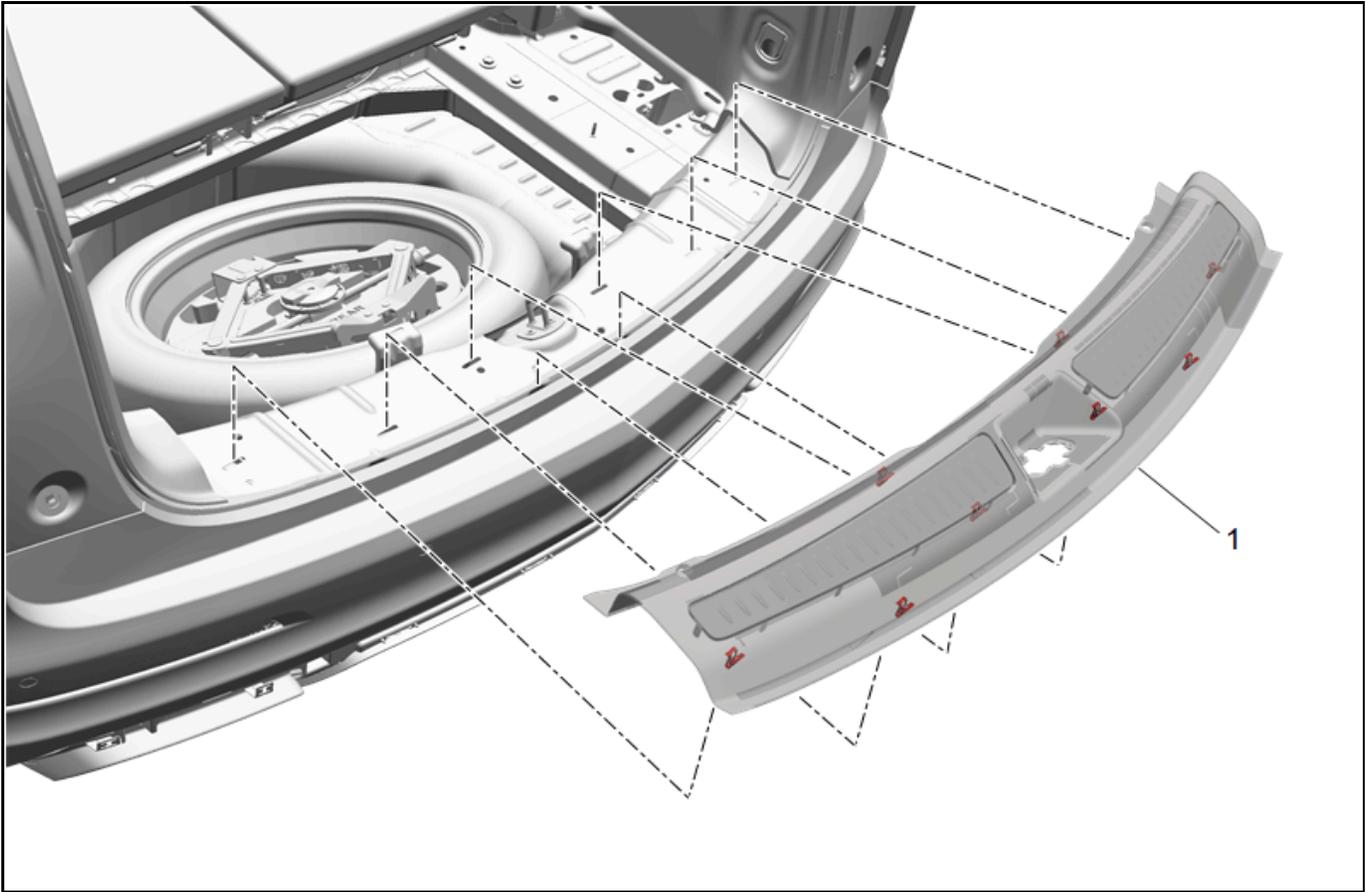
Subject: Loose Fit and/or Rattle Type Noise Heard From the Liftgate Sill Garnish Molding/
Accessory Illuminated Sill Plate

Brand:	Model:	Model Year:		Breakpoint:		Engine:	Transmission:
		from	to	from	to		
Cadillac	XT6	2020	2020				

Involved Region or Country	North America, Mid-East
Additional Options (RPOs)	Equipped with ACCESSORY-ILLUMINATED SILL PLATE - RR COMPT OPENING (RPO 5RU)
Condition	Some customers may comment on a loose fit and/or rattle type noise heard from the liftgate sill garnish molding/accessory illuminated sill plate.
Cause	This condition may be caused by the retainers not providing enough engagement to fasten the liftgate sill garnish molding.
Correction	Replace the retaining clips with the revised service retaining clips following the service procedure below.

Service Procedure

1. Position the rear seats in the downward position.
2. Remove the rear compartment floor stowage trim compartment. Refer to *Rear Compartment Floor Stowage Trim Compartment Replacement* in SI.
3. Remove the liftgate lock striker cover. Refer to *Liftgate Lock Striker Cover Replacement* in SI.
4. Remove the liftgate sill garnish molding. Refer to *Liftgate Sill Garnish Molding Replacement* in SI.



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5. Install the 8 new retaining clips to the liftgate sill garnish molding.
6. Position the sill plate to the sill of vehicle and engage the clips to the rear sill.

Note: Ensure that the door gasket is seated along the bottom edge.

7. Reinstall the rear compartment floor stowage trim compartment and secure with the retainers. Refer to *Rear Compartment Floor Stowage Trim Compartment Replacement* in SI.
8. Reinstall liftgate lock striker cover.

Parts Information

Causal Part	Description	Part Number	Qty
X	CLIP	11588650	8

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
1086068*	Installing New Retaining Clips On the Liftgate Sill Garnish Molding/Accessory Illuminated Sill Plate	0.4 hrs.
*This is a unique Labor Operation for Bulletin use only.		

Version	1
Modified	Released June 26, 2019

