



Service Bulletin

Bulletin No.: 19-NA-135

Date: June, 2019

TECHNICAL

Subject: SiriusXM Radio Stations Missing or SXM Favorites Greyed Out

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Blazer	2019	2019			All	All
	Camaro						
	Colorado						
	Equinox						
	Malibu						
	Silverado 1500 (New Model)						
GMC	Canyon	2019	2019			All	All
	Sierra 1500 (New Model)						
	Terrain						

Involved Region or Country	North America, Russia, Middle East, Israel, South America, Japan, South Korea, Thailand, Egypt, Africa
Additional Options (RPOs)	Equipped with Infotainment System (IOR) and SiriusXM Satellite Radio (U2K)
Condition	Some customers may comment on channels missing from SiriusXM radio despite having a full access package. Channel numbers can vary as SXM programming lineups change, but may include channels 40, 41, 43-45, 94-97, 99, 100, 101-103, 109, 168, 415, 720, 721, 769, 770, 791. As channel lineups change it is possible that a channel number switched from standard programming to explicit content. The Favorite can still show the old station ID information and still be blocked by the newly assigned station broadcasting explicit content.
Cause	The cause of the condition may be that a radio software error causes the SiriusXM Explicit Content (xL) filter default value to be ON. This setting will prevent SXM explicit content (xL) channels from playing.
Correction	Disable the SiriusXM Explicit Content filter in the radio settings.

Service Procedure

1. Select Home > Settings > Apps > Audio > SiriusXM Explicit Content Filter.
2. Disable the SiriusXM Explicit Content Filter setting.

Parts Information

No parts are required for this repair.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
3486898*	Disable Sirius XM Explicit Content Filter setting	0.3 hr
*This is a unique Labor Operation for Bulletin use only.		

Version	1
Modified	Released June 14, 2019

