

July 17, 2019

Version 1

Center Console Armrest Does Not Stay in the Up Position

AFFECTED VEHICLES

Year	Model	Trim	VIN Range
2016-18	HR-V	ALL	ALL
2019	HR-V	ALL with AWD	ALL beforeG717752
		ALL with 2WD	ALL beforeG710839
		ALL with AWD	ALL beforeM715094
		ALL with 2WD	ALL beforeM710165

SYMPTOM

Some center console armrests may not stay in the full up position.

POSSIBLE CAUSE

The armrest hinge and/or hinge pin may be cracked, broken, or deformed.

CORRECTIVE ACTION

Replace both the armrest and hinge pin.

WARRANTY CLAIM INFORMATION

The normal warranty applies.

Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Template ID	Failed Part Number
0421A2	Replace the armrest and hinge pin. (Deep Black)	0.3 hr	01801	03214	A19067A	83408-T7W-A00
0421A2	Replace the armrest and hinge pin. (Neo Grayge)	0.3 hr	01801	03214	A19067B	83408-T7W-A00

Skill Level: Repair Technician

CUSTOMER INFORMATION: The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by "do-it-yourselfers," and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.

PARTS INFORMATION

Part Name	Part Number	Quantity
Torque Hinge (Hinge Pin)	83408-T7W-A10	1
Console Armrest Assembly		
Deep Black (NH900L)	83407-T7W-A01ZA	1
Neo Grayge (NH938L)	83407-T7W-A01ZB	

DIAGNOSIS

Raise the center console armrest completely up

- If the armrest does not stay up, then continue to REPAIR PROCEDURE.
- If the armrest stays up, this bulletin does not apply.

REPAIR PROCEDURE

Replace the center console armrest and hinge pin. Refer to the service information.

END