

[Next Unread Message](#)

View Message

Sent on 07 08 2019 **Expires on** 07 22 2019

From Parts and Service Division

Subject Request for Parts: 2019 Passport & Pilot Bumper Paint Peeling

PRIORITY/ACTION REQUIRED

To: All Honda Service Managers/Advisors
From: Technical Research & Support Group
RE: Request for Parts: 2019 Passport & Pilot Bumper Paint Peeling

This message is solely directed to Honda dealership personnel; please handle accordingly.
Print this *iN* message and provide a copy to the Shop Foreman and all Service Advisors.

Background

American Honda Motor Co., Inc. (AHM) is investigating certain 2019 Passports & Pilots with a customer complaint of bumper paint peeling. To better understand the cause of this condition, AHM would like to collect specific information & parts from the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirement:

1. Vehicle has not been in any collision.
2. No repair has been attempted for this issue.

Action Required

If you have or know of such a vehicle, please call the Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.