

Technical Service Bulletin

48 Steering wheel leather damage, all vehicles

48 19 79 2028220/8 July 12, 2019. Supersedes Technical Service Bulletin Group 48 number 18-76 dated November 1, 2018 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
All	2005 - 2020	All	Not Applicable

Condition

REVISION HISTORY		
Revision	Date	Purpose
8	-	Revised header data (Added model year)
7	11/01/2018	Revised header data (Added model year)
6	04/17/2017	Revised <i>Technical Background</i> (Updated photos)

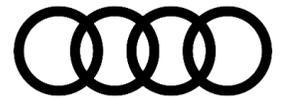
Steering wheel appearance damaged due to external impact (e.g., contact with fingernails, zippers, watches, rings, etc.).

Technical Background

External impact (e.g., contact with fingernails, zippers, watches, rings, etc.) can cause damage to the appearance of the steering wheel (Figures 1-4). This type of damage is not warrantable, as numerous investigations have shown that there is no fault in material or workmanship.



Figure 1. Example of damage from external impact.



Technical Service Bulletin



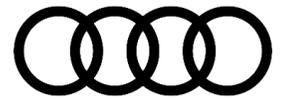
Figure 2. Example of damage from external impact.



Figure 3. Example of damage from external impact.



Figure 4. Example of damage from external impact.



Technical Service Bulletin

Production Solution

Not applicable.

Service

Not applicable.

Warranty

This damage is due to outside influence and is not covered by any Audi Warranty.

Additional Information

All parts and service references provided in this TSB (2028220) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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