Nissan Aftersales Division

Electronic Field Communication

INFORMATION

Date: June 4, 2019

To: AGMs, RAMs, RSOMs, CEMs, SDMs & FOMs
Cc: RVPs, ROMs & DOMs

Subject: Tableau Report for TAKATA Missed Opportunities

Takata Missed Opportunities Report:

The Missed Opportunities by Takata campaign repairs for your region, district, and brand has been updated (2/28-5/30/19) and is now available. A link **for field personnel only** to track Missed Opportunities by Takata campaign repairs for your region, district, and brand, is available.

Access the report:

https://tableau.na.nissan.biz/#/site/SLSMKG/projects/1596/workbooks

- Save this link as a favorite in your web browser
- Three PC Choices are accessible through the hyperlink above:
    - Missed Opportunity by Airbag Type
    - Top 2 Districts with Most Missed Opportunities
    - Retailer View and Export Data for All Regions/Districts
- The following regional personnel (by position) should have access to this report: RVP, AGM, RAM, RSOM, ROM, CEM, SDM, FOM and DOM

Benefits of this report:

- Updated bi-weekly, typically the 15th and 30th each month.
- Report can be filtered to display a specific brand, region, or district
- Your individual view can be customized so you see that view every time you click on the link
- You are able to compare your region/district to others, for both brands
- The report is user friendly

    - Customizing your view:

        1. Configure the report the way you want to view it upon opening by selecting the desired filters on the right side.
        2. Select View: Original in the upper right of the screen
        3. Give it a name, check the “make it default” box, and select save.
        4. Multiple views can be saved and viewed by: Select View: Original, then choose from your “My Views”
        5. If you don’t check “make it default”, the option can still be saved as a selectable view