

SERVICE POLICY LETTER

Reference number:	SPL-30-1118V2	Issued: 11 June, 2019
Subject:	AMDS2 Lite	
Applicable to:	All Dealers	
Distribute to:	After Sales Manager Executive Manager Service Manager Sales Manager	Warranty Staff Technician(s) Parts Staff

Version 2 of Service Policy Letter SPL-30-1118V2 has been introduced to include the AMDS 2 Lite Activation Process. Amendments to this document have a black line against them in the left-side margin. Discard all copies of SPL-30-1118 and replace them with SPL-30-1118V2.

Dear Colleagues,

After the successful launch of the Aston Martin Diagnostic System 2 (AMDS2) in September 2016, I am pleased to announce the AMDS2 Lite Kit. We believe that the new AMDS2 Lite Kit will further enhance the excellent reputation it has. It will also give an extremely flexible diagnostic tool for workshops and field-based applications.



The AMDS2 Lite Kit includes:

- A Panasonic CF54 Mk 3 semi-ruggedised PC
- A laptop case
- A Vehicle Communications Interface (VCI)
- An OBDII cable
- A USB lead from VCI to the CF54

Key benefits of AMDS2 Lite:

- Increases dealer's diagnostic capability
- Improves dealer & technician efficiency by removing the need to wait for an AMDS2 machine to become free
- Allows dealers to support customers away from the workshop without compromising work in the dealership
- Allows technicians to spend quality time working with AMDS2, reducing the tendency to rush a job because another tech needs the one and only AMDS2
- Prepares dealers for the roll out of guided diagnostics, where we will introduce the requirement to 'hook up' every car as they come into the workshop

Activation Process:

To activate AMDS 2 Lite refer to the separately published Aston Martin Diagnostic System (AMDS) 2.0 First Start-Up Instructions.

Service Support and Warranty Agreement

A comprehensive 5-Year Warranty and Service Support Contract is included with the AMDS2 Lite Kit that is supported by Bosch help desk.

AMDS 2 Lite Hardware Support:

- Europe, Middle East & Africa: +49-6182959-422 / 00800-779779-60 (Toll Free) / tss-technical-support@bosch-automotive.com
- North America: +1 800 533 5338 Option 2 / oetech@service-solutions.com
- Brazil: +800 424 9000 / tecnico.as@br.bosch.com
- South America: +52 (55) 2595 1630 Option 9 / tecnico@service-solutions.com
- China: +86 021 2218 2761
- Japan: +81 (0)3-5436-3620 / apac.jp.tss@service-solutions.com
- Korea: +82(70)8633-4852
- India: +1 800 108 108 1 (Toll Free) / mailbox.service2@bosch.com
- APAC (other) +1 800 025 462 (Toll Free Australia) / 1300 888 937 +61 3 9541 5322 (International) / support-aus@service-solutions.com

The standard price for each complete AMDS2 Lite Kit, inclusive of Warranty, Service Support Contract and Delivery, (but does not include UK VAT or local taxes) is available in the Part Search tab in Technical Hub.

Order Placement

To place an order for AMDS2 Lite, please download, complete and e-mail the order form to: amparts@astonmartin.com.

The order form is on the Dealer Communication System (DCS) under:

After Sales > DEALER SUPPORT > AMDS > AMDS 2.0 Documents > AMDS2 Lite - Order Form

The applicable part numbers are shown below in Table 1:

Table 1

AMDS2 Lite Kit Part Number	Description	Country Coverage
43-28674	AMDS2 Lite Kit - Indonesia	Indonesia
43-28675	AMDS2 Lite Kit - AZ/KW/TR	Azerbaijan, Kuwait, Turkey
43-28676	AMDS2 Lite Kit - ROWE	Pakistan, Jordan, Egypt, Lebanon, Saudi Arabia, Morocco, Greece, Netherlands, Poland
43-28677	AMDS2 Lite Kit - ROWA	Philippines, Cambodia, Laos, Macao, Vietnam, Thailand
43-28678	AMDS2 Lite Kit - Portugal	Portugal
43-28679	AMDS2 Lite Kit - MX/PE	Mexico. Peru
43-28680	AMDS2 Lite Kit - India	India
43-28681	AMDS2 Lite Kit - Korea	Korea
AMDS2 Lite Kit Part Number	Description	Country Coverage
43-28682	AMDS2 Lite Kit - Russia	Russia, Ukraine
43-28683	AMDS2 Lite Kit - AU/NZ	Australia, New Zealand
43-28684	AMDS2 Lite Kit - Israel	Israel
43-28685	AMDS2 Lite Kit - Switzerland	Switzerland
43-28686	AMDS2 Lite Kit - UK/Bahrain	UK, Bahrain
43-28687	AMDS2 Lite Kit - French EU	France, Belgium, Luxembourg, Monaco
43-28688	AMDS2 Lite Kit - German	Germany, Austria
43-28689	AMDS2 Lite Kit - Japan	Japan
43-28690	AMDS2 Lite Kit - USA/Canada	USA, Canada
43-28691	AMDS2 Lite Kit - Nordic	Denmark, Norway & Sweden
43-28692	AMDS2 Lite Kit - Chile	Chile
43-28693	AMDS2 Lite Kit - Spain	Spain
43-28694	AMDS2 Lite Kit - Taiwan	Taiwan

43-28695	AMDS2 Lite Kit - China	China
43-28696	AMDS2 Lite Kit - South Africa	South Africa
43-28697	AMDS2 Lite Kit - Italy	Italy
43-28698	AMDS2 Lite Kit - Brazil	Brazil
43-28699	AMDS2 Lite Kit - OM/QA/AE	UAE, Oman, Qatar
43-28700	AMDS2 Lite Kit - SG/MY/HK	Hong Kong, Singapore, Malaysia

Note: AMDS2 Lite is only available to order from dealerships that have AMDS2.

If you have any questions about this Policy Letter, please speak to Client Services - Technical on Tel: +44 (0) 1926 644720.

Thank you for your continued support.

Yours faithfully



John Cranfield

Senior Manager - Client Technical Services