


## Latest Vehicle Concern Fixes



AJ20P6 Poor Heater Performance	2019 RR Sport with AJ20P6
<p><b><u>Customer Voice:</u></b></p> <ul style="list-style-type: none"><li>• There is no heat in the car.</li><li>• The heat takes too long to warm up the car.</li></ul> <p><b><u>Technical Description:</u></b></p> <ul style="list-style-type: none"><li>• There is restricted flow into the heater core found to be caused by a twisted coolant hose.</li></ul> <p><b><u>Status:</u></b></p> <ul style="list-style-type: none"><li>• Changes have been made at the point of assembly to mitigate the risk of this condition.</li><li>• This hose also impacts coolant flow to the turbocharger, so it will be beneficial to inspect during the PDI to mitigate future customer impact.</li><li>• Inspect the hose and replace if twisted.</li></ul>	 A 3D CAD model of an engine and its associated components, including hoses and the turbocharger. A red circle highlights a specific coolant hose that is twisted, which is the subject of the concern described in the text.

