Seat kinetics for front passenger seat not available on vehicles without SA code 242

Topic number	LI91.10-P-069956
Version	2
Function group	91.10 Front seats
Date	06-21-2019
Validity	Model series 167 without SA code 242 (Front passenger seat memory)
Reason for change	Change to SA code reference
Reason for block	

Complaint:

Front passenger seat kinetics may be inoperable although menu appears in central display.

Attachments	
File	Description
kinetic seat menu.jpg	Kinetic seat menu

Cause:

Previous software release of MBUX multimedia system (A26/17) displays the kinetic seat menu for the front passenger seat on vehicles without SA code 242 (front passenger seat memory). Front passenger seat kinetics is not functional on vehicles without SA code 242.

Remedy:

Update MBUX multimedia system (A26/17) to E419.5 (available from 06/19) or greater. After the update, the kinetic seat menu is then shown correctly on the central display.

Symptoms
Body / Seat / Seat adjustment / Function error

Attachments

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kinetic seat menu.jpg:



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