

COMAND Online: Address book of mobile phone is not transferred

Topic number	LI82.70-P-066766
Version	5
Function group	82.70 Telephone, Voice-control-system(VCS)
Date	06-18-2019
Validity	Model 205 with code 531 and code 807/808 Model 217 with code 531 and code 807 Model 222 with code 531 and code 807 Model 253 with code 531 and code 807/808/809
Reason for change	Validity adjusted
Reason for block	

Complaint:

The address book of the mobile phone may not be transferred. The message "Data being read ... Please wait" is shown on the display (A40/8) of the COMAND Online (A40/3, A26/17).

The complaint may occur regardless of the model of mobile phone used.

Cause:

Current software release of COMAND Online (A40/3, A26/17).

Remedy:

Please make sure that automatic address book download is activated in the Settings of COMAND Online (A40/3, A26/17).

BR217/222:

Repeat or perform new initial startup of COMAND Online (A40/3) with Regio ECU software 09/2017.

After the software update the software number is E229.7

If software E229.7, 17/12.05 is already installed and XENTRY Diagnosis cannot find a later version, repeat the initial startup of COMAND Online (A26/17) using the Regio ECU software 09/2017 or newer and the attached .ini data pool. To do this, save the file on an empty USB flash drive at the top level in the root folder. Please make sure that the file has an .ini suffix only and not .jpg! Insert USB flash drive into diagnostic system before starting the programming procedure (for Kit2 into Connect, for Kit3 into Tab) and start the adaptations/updates for the control unit software (online). After the update assess the customer complaint again.

BR205/253:

Repeat or perform initial startup of COMAND Online (A26/17) with Regio ECU software 07/2018 or newer.

If no newer software is detected and version E232.6, 18/09.03, is already installed in the COMAND Online (A26/17), please perform the following procedure:

Save the attached .ini data pool on an empty USB flash drive at the top level in the root folder. Please make sure that the file has an .ini suffix only and not .jpg!

XENTRY TIPS

Insert USB flash drive into diagnostic system before starting the programming procedure (for Kit2 into Connect, for Kit3 into Tab) and start the adaptations/updates for the control unit software (online).

After the update assess the customer complaint again. The target software number is E232.6

If the complaint continues to exist after the software update, please create a PTSS case with the following information:

- Initial quick test
- COMAND control unit log
- Model and s/w level of customer phone

Attachments	
File	Description
Flashware.ini	Data pool BR217/222 E229.7
Flashware.ini	Data pool BR205/253 E232.6

Symptoms
Communication/information / Communication / Mobile phone / Telephone / Malfunction, address/phone book

Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note
			8210R 50	