

MBUX multimedia system: High-frequency interference noise from speakers

Topic number	LI82.85-P-069851
Version	1
Function group	82.85 Navigation and Communication system (CNS, ICS, COMAND, FleetBoard)
Date	05-30-2019
Validity	Model series 167 with code 547/548/549+810
Reason for change	
Reason for block	

Complaint:

High-frequency interference noise may be heard from the speakers while driving. This complaint only occurs when voice amplification is active.

Cause:

Coupling noise of microphone signal in voice amplification.

Remedy:

Intermediate remedy:

The interference noise can be remedied by deactivating voice amplification.

Follow these steps "Home" -> "Settings" -> "System" -> "Audio" -> "Voice amplification" to switch off function.

Permanent solution:

Update MBUX multimedia system (A26/17) software (E419.5) This software is expected to be available as from Re-gio-DVD 05/19 (E419.5).

Symptoms
Communication/information / Entertainment / Audio/Sound / Speakers emit interference noise

Operation numbers/damage codes				
Op. no.	Operation text	Time	Damage code	Note
			8210P EM	

