



NUMBER: 02-002-19

GROUP: 02 - Front Suspension

DATE: May 11, 2019

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This service bulletin is also being released as Rapid Response Transmittal (RRT) 19-040, dated May 11, 2019. All applicable Un-Sold RRT VINs have been loaded. To verify that this RRT service action is applicable to the Un-Sold vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library.

SUBJECT:

Noise From Front Sway Bar Link

OVERVIEW:

This bulletin involves checking and if necessary, tightening one/both of the sway bar to link nut(s).

MODELS:

2019 (DT) RAM 1500 Pickup

NOTE: This bulletin applies to vehicles within the following markets/countries: NAFTA, APAC, EMEA and LATAM.

NOTE: This bulletin applies to vehicles built on or after November 01, 2018 (MDH 1101XX) and on or before March 04, 2019 (MDH 0304XX).

SYMPTOM/CONDITION:

The customer may describe:

- There is a loud clunking noise from the front of the vehicle.

DIAGNOSIS:

If a vehicle's VIN is listed in VIP or your RRT VIN list, perform the repair. **This RRT only applies to vehicles on the RRT VIN list.**

REPAIR PROCEDURE:

1. Raise and support the vehicle. Refer to the detailed service procedures available in DealerCONNECT/Service Library under: Service Info>04 - Vehicle Quick Reference/Hoisting/Standard Procedure.

- Torque the nut on the front left and right stabilizer bar link to 92 N·m (68 ft-lbs) at the bar to link joint (Fig. 1) .

NOTE: The use of the appropriate sized crowfoot wrench and socket to hold stud, may be required for torque application.

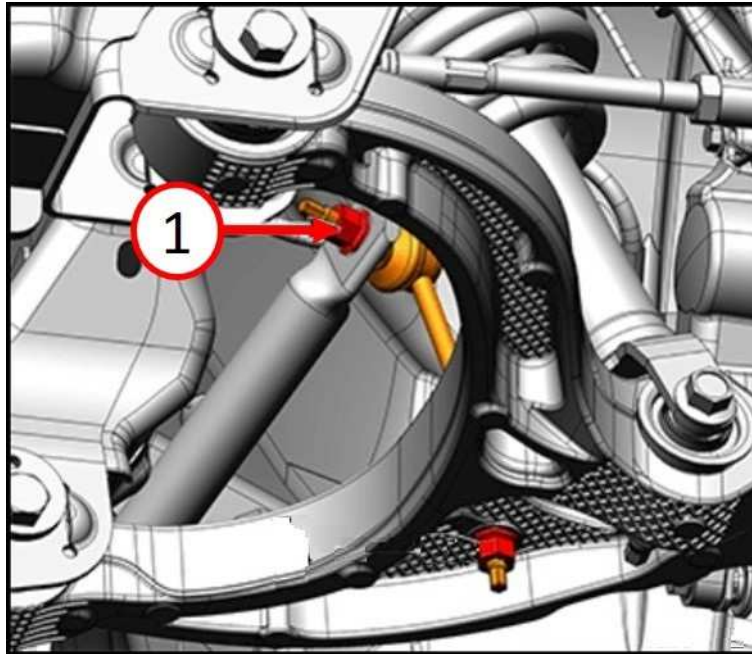


Fig. 1

Bar To Link Joint Nut Location (Left front side shown. Other side is similar)

1 - Bar To Link Joint Nut

- Lower the vehicle and verify noise is gone.
- If a clunking noise is still present further diagnosis will be needed.

POLICY:

Reimbursable within the provisions of the warranty.

TIME ALLOWANCE:

| Labor Operation No: | Description | Skill Category | Amount |
|---------------------|---|---------------------|----------|
| 02-20-10-99 | Link, Front Stabilizer Bar - Torque to Specifications (1 - Semi-Skilled) | 4 - Chassis Systems | 0.2 Hrs. |

FAILURE CODE:

| | |
|----|----------------|
| ZZ | Service Action |
|----|----------------|