



**NUMBER:** 23-014-19

**GROUP:** 23 - Body

**DATE:** May 4, 2019

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**This bulletin supersedes Service Bulletin 23-053-18, dated December 19, 2018, which should be removed from your files. Revisions include removal of a sales code.**

**This service bulletin is also being released as Rapid Response Transmittal (RRT) 18-139. All applicable Sold and Un-Sold RRT VIN's have been loaded. To verify that this RRT service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/ Service Library. All repairs are reimbursable within the provisions of warranty.**

***SUBJECT:***

Excessive Delay in Passenger Side Power Mirror Unfolding/Opening

***OVERVIEW:***

This bulletin involves replacing the driver side mirror switch and passenger side window switch.

***MODELS:***

2018 (GA) Alfa Romeo Giulia

**NOTE: This bulletin applies to vehicles within the following markets/countries: NAFTA.**

**NOTE: This bulletin applies to vehicles built on or after February 09, 2018 (MDH 0209XX) or before May 08, 2018 (MDH 0508XX).**

***SYMPTOM/CONDITION:***

Customers may experience the following:

- An excessive delay (up to 20 sec.) with the passenger power mirror not unfolding (opening) after starting the vehicle.

***DIAGNOSIS:***

If a customer's VIN is listed in VIP or your RRT VIN list, perform the repair. **This RRT only applies to vehicles on the RRT VIN list.**

**PARTS REQUIRED:**

Qty.	Part No.	Description
1	68460147AA	Right Side Window Switch
1	68460151AA	Left Side Mirror Switch

**REPAIR PROCEDURE:**

1. Replace the driver side mirror switch. Refer to the detailed service procedures available in DealerCONNECT>Service Library/TechCONNECT under: Service Info 08 - Electrical/8N - Power Systems / Power Windows / Switch, Power Window/Removal and Installation.
2. Replace the passenger side window switch. Refer to the detailed service procedures available in DealerCONNECT>Service Library/TechCONNECT under: Service Info 08 - Electrical/8N - Power Systems/Power Windows/Switch, Power Window/Removal and Installation.

**POLICY:**

Reimbursable within the provisions of the warranty.

**TIME ALLOWANCE:**

Labor Operation No:	Description	Skill Category	Amount
08-80-55-90	Driver Side Mirror Switch and Passenger Side Window Switch - Replace (2 - Skilled)	6 - Electrical and Body Systems	0.2 Hrs.

**FAILURE CODE:**

ZZ	Service Action
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