



SAFETY RECALL U74 & V44 - TAILGATE LATCH (UPDATED)

WIC ARTICLE 2688- RECALL RELATED DAMAGE
2015-2017MY RAM TRUCKS

RECALL RELATED (CONSEQUENTIAL) DAMAGE

FCA is aware vehicles with Safety Recalls U74 and V44 may have experienced recall consequential/ related damage due to the tailgate recall failure. In an effort to better support dealer recall business FCA has incorporated additional recall related LOP's for the U74 and V44 campaigns. The recall related LOP's below are now available in Dealer CONNECT, Labor Operations/ Quick LOP.

LOP: 23-85-37-5Z (Replace Tailgate Panel)

- RA authorization is required. Dealer must attach images of damage and final body shop quote.
- If repairs exceed dealer SmartWarranty A/T allocation, please provide a copy of technician notes and time punches.
- LOP includes replacement labor time, paint prep, panel labor time, and full material allowance.
- LOP cannot be used with either 2375375Z or 2370375Z.

LOP: 23-75-37-5Z (Repair Tailgate Panel)

- RA authorization is required. Dealer must attach images of the damage and final body shop quote.
- If the repairs exceed your SmartWarranty A/T allocation, please provide a copy of technician time punches.
- LOP is only to be used in conjunction with 2370375Z.

LOP: 23-70-37-5Z (Refinish Tailgate Panel)

- RA authorization is required. Dealer must attach images of the damage and final body shop quote.
- If the repairs exceed dealer SmartWarranty A/T allocation, please provide a copy of technician notes and time punches.
- LOP includes paint prep, paint panel labor time, and full material allowance.
- LOP is only to be used in conjunction with 2375375Z

Refer to WIC article 2688 for full details and claims processing requirements. Please ensure each member of your service and parts teams are aware of this NEW information surrounding the U74 and V44 Safety Recall Campaigns.

FCA Appreciates Your Support!