

LATEST VEHICLE CONCERN FIXES



Brake Noise SSM and Technical Service Bulletins	F-PACE 18 MY Onwards																						
<p>Customer Voice:</p> <ul style="list-style-type: none">– Customer may report a squeal noise coming from the rear brakes during braking. <p>Technical Description:</p> <ul style="list-style-type: none">– This could be caused by brake pad resonance. <p>Status:</p> <ul style="list-style-type: none">– SSM 73707 instruction to replace the rear brake pads has been added to the TOPIx Pinpoint Test in the section of “Diagnosing and Testing”– Published SSMs and TSBs for brake noise concerns are being deleted and the information is being added to TOPIx “Diagnosing and Testing” for both Jaguar and Land Rover.	<p>WSM-28116 - Workshop manual F-PACE (X761) 2018</p> <div><p>Search this document</p><p>+ - Hide document tree</p><ul style="list-style-type: none">1: General Information2: Chassis<ul style="list-style-type: none">204: Suspension205: Driveline206: Brake System<ul style="list-style-type: none">206-00: Brake System - General Information<ul style="list-style-type: none">Specification - V6 S/C 3.0L Petrol INGENUUM / 4 2.0L DieselDiagnosis and TestingBrake System<ul style="list-style-type: none">General Procedures<ul style="list-style-type: none">Brake System Bleeding (70.25.01) (70.25.03)206-02: Front Disc Brake206-04: Rear Disc Brake<ul style="list-style-type: none">SpecificationDescription and OperationRear Disc BrakeDiagnosis and TestingRear Disc Brake</div> <table border="1"><thead><tr><th data-bbox="1318 630 1373 672">TEST CONDITIONS</th><th data-bbox="1373 630 1940 672">DETAILS/RESULTS/ACTIONS</th></tr></thead><tbody><tr><td colspan="2" data-bbox="1318 630 1940 672">PIRPOINT TEST A: BRAKE NOISE</td></tr><tr><td colspan="2" data-bbox="1318 672 1940 714">A1: BRAKE NOISE INITIAL CHECK</td></tr><tr><td data-bbox="1318 714 1373 763">1</td><td data-bbox="1373 714 1940 763">Confirm customer noise</td></tr><tr><td data-bbox="1318 763 1373 893"></td><td data-bbox="1373 763 1940 893">Has the customer's concern been confirmed? Yes GO to A2 No No further action required</td></tr><tr><td colspan="2" data-bbox="1318 893 1940 935">A2: CHECK FOR CAMPAIGNS, BULLETINS AND SSMs</td></tr><tr><td data-bbox="1318 935 1373 984">1</td><td data-bbox="1373 935 1940 984">Check the Jaguar Land Rover claims submission system to clarify if the vehicle has any outstanding campaigns. Refer to the corresponding bulletins and SSMs which may be valid for the specific customer complaint</td></tr><tr><td data-bbox="1318 984 1373 1071"></td><td data-bbox="1373 984 1940 1071">Has a corresponding campaign, bulletin or SSM been located? Yes Carry out recommendations as required No GO to A3</td></tr><tr><td colspan="2" data-bbox="1318 1071 1940 1114">A3: BRAKE NOISE ORIGIN - FRONT OR REAR</td></tr><tr><td data-bbox="1318 1114 1373 1162">1</td><td data-bbox="1373 1114 1940 1162">Confirm the origin of the brake noise. If available using the Jaguar Land Rover approved diagnostic equipment (Sleethan ChassisEAR)</td></tr><tr><td data-bbox="1318 1162 1373 1274"></td><td data-bbox="1373 1162 1940 1274">Has the brake noise origin been located? Yes If the brake noise origin is coming from the front brakes GO to Pinpoint Test B. If the brake noise origin is coming from the rear brakes GO to Pinpoint Test C. No Raise a Technical Assist (TA) with an attached sound file</td></tr></tbody></table>	TEST CONDITIONS	DETAILS/RESULTS/ACTIONS	PIRPOINT TEST A: BRAKE NOISE		A1: BRAKE NOISE INITIAL CHECK		1	Confirm customer noise		Has the customer's concern been confirmed? Yes GO to A2 No No further action required	A2: CHECK FOR CAMPAIGNS, BULLETINS AND SSMs		1	Check the Jaguar Land Rover claims submission system to clarify if the vehicle has any outstanding campaigns. Refer to the corresponding bulletins and SSMs which may be valid for the specific customer complaint		Has a corresponding campaign, bulletin or SSM been located? Yes Carry out recommendations as required No GO to A3	A3: BRAKE NOISE ORIGIN - FRONT OR REAR		1	Confirm the origin of the brake noise. If available using the Jaguar Land Rover approved diagnostic equipment (Sleethan ChassisEAR)		Has the brake noise origin been located? Yes If the brake noise origin is coming from the front brakes GO to Pinpoint Test B. If the brake noise origin is coming from the rear brakes GO to Pinpoint Test C. No Raise a Technical Assist (TA) with an attached sound file
TEST CONDITIONS	DETAILS/RESULTS/ACTIONS																						
PIRPOINT TEST A: BRAKE NOISE																							
A1: BRAKE NOISE INITIAL CHECK																							
1	Confirm customer noise																						
	Has the customer's concern been confirmed? Yes GO to A2 No No further action required																						
A2: CHECK FOR CAMPAIGNS, BULLETINS AND SSMs																							
1	Check the Jaguar Land Rover claims submission system to clarify if the vehicle has any outstanding campaigns. Refer to the corresponding bulletins and SSMs which may be valid for the specific customer complaint																						
	Has a corresponding campaign, bulletin or SSM been located? Yes Carry out recommendations as required No GO to A3																						
A3: BRAKE NOISE ORIGIN - FRONT OR REAR																							
1	Confirm the origin of the brake noise. If available using the Jaguar Land Rover approved diagnostic equipment (Sleethan ChassisEAR)																						
	Has the brake noise origin been located? Yes If the brake noise origin is coming from the front brakes GO to Pinpoint Test B. If the brake noise origin is coming from the rear brakes GO to Pinpoint Test C. No Raise a Technical Assist (TA) with an attached sound file																						

