

TECHNICAL BULLETIN

15 MAY 2019



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether this bulletin applies to a specific vehicle.

SECTION:

412-00

SUBJECT/CONCERN:

Update Prior to Sale: Air Conditioning (A/C) Refrigerant Level Low

AFFECTED VEHICLE RANGE:

| MODEL: | MODEL YEAR: | VIN: | ASSEMBLY PLANT: |
|---------------|-------------|---------------|-----------------|
| I-PACE (X590) | 2019 | F75863-F76694 | Graz (Austria) |

MARKETS:

NORTH AMERICA

CONDITION SUMMARY:

SITUATION:

A potential issue has been identified on certain Jaguar vehicles within the listed Affected Vehicle Range where the Air Conditioning (A/C) system does not operate as expected. The A/C system has been charged with an insufficient amount of refrigerant.

ACTION:

Retailers are required to HOLD affected new vehicles that are within your control and refrain from releasing the vehicles for new vehicle sale pending completion of the procedure(s) detailed in this Technical Bulletin. Unsold vehicles should have this performed as part of the Pre-Delivery Inspection (PDI) process but must have it completed prior to vehicle handover to the customer.

This bulletin does not apply to any vehicles already registered and in use, either with the retailer or customer. Any vehicle already in use may continue to be driven and any repair instructions will be communicated through a separate bulletin.

PARTS:

NOTES:

- Order only the expected percentage demand of parts as identified.
- Use the Vehicle Identification Number (VIN) and the Electronic Parts Catalog (EPC) to confirm part number(s) necessary to perform repairs.

| DESCRIPTION | PART NUMBER/SUNDRY CODE | QUANTITY/VALUE |
|--|-------------------------|----------------|
| Air Conditioning (A/C) refrigerant (HFO-R1234YF01) Air Conditioning (A/C) refrigerant oil (Sanden SPA2) | ZZZ999 | \$26.00 |

An allowance of \$26.00 USD or local equivalent has been provided to cover the cost of the refrigerant and oil.

SPECIAL TOOLS:

Refer to TOPIx Workshop Manual/Workshop Procedure for any required special tools.

WARRANTY:**NOTE:**

Use the Jaguar Land Rover claims submission system to make sure that a vehicle is eligible for this program prior to undertaking any rework action.

At the time of confirming a booking for vehicle repair, make sure that all open Recall and Service Actions are identified to make sure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting the Program Code and the relevant Option Code; this will result in payment of the stated time. The SRO and parts information is included for information only. The Option Code(s) that allows for the drive in/drive out allowance may only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

Repair procedures are under constant review and therefore times/prices are subject to change; those quoted here must be taken as guidance only. Use TOPlx to obtain the latest repair time.

This program is valid for a limited time only. Warranty claims with a repair date prior to the May 14, 2020, closure date must be submitted or payment within 30 calendar days of completion of the repair.

| PROGRAM CODE | OPTION CODE | DESCRIPTION | SRO | TIME (HOURS) | PART NUMBER/SUNDRY CODE | QUANTITY/VALUE |
|--------------|-------------|---|----------------------|--------------|-------------------------|----------------|
| H219 | A | Air Conditioning - Recover, recycle and Recharge System | 82.30.30 | 0.4 | ZZZ999 | \$26.00 |
| H219 | B | Air Conditioning - Recover, recycle and Recharge System Drive in/drive out | 82.30.30 10.10.10 | 0.4 0.2 | ZZZ999 - | \$26.00 - |

Normal Warranty policies and procedures apply.

An allowance of \$26.00 USD or local equivalent has been provided to cover the cost of the refrigerant and oil.

WORKSHOP PROCEDURE:

- 1 Recover, evacuate and recharge the Air Conditioning (A/C) system (see TOPIx Workshop Manual section 412-00: Climate Control System - General Information - General Procedures - Air Conditioning System Recovery, Evacuation and Charging).