

SS 1034341 Holland Fifth Wheel Service Bulletin FW17 Series Release Handle Gap

HOLLAND Fifth Wheel Service Bulletin, FW17 Series Fifth Wheel Top Plates Release Handle Gap. (XL-FW20161SB)

2018 & 2019 model Freightliner Cascadia's and Western Star 5700s built between 02/14/2018 and 10/23/2018 and built with a Holland FW17 series fifth wheel.

This Holland Service bulletin is intended to make users aware that some Holland FW17 fifth wheels may not operate as designed, they may not properly lock when attempting to couple the tractor to a trailer. Reference the attached pdf for specific details.

This Holland Service bulletin outlines how to identify an affected unit, inspection and repair instructions and further instructions for contacting SAF-Holland to claim warranty.

Solution - Reference the attached "Holland SB Release Handle Gap FW17 Ser 5th Wheel Top Plates.pdf"

Service Bulletin

HOLLAND® Fifth Wheel



Release Handle Gap FW17 Series Fifth Wheel Top Plates

January 2019

1. Introduction

As the owner of a HOLLAND® FW17 model fifth wheel, your satisfaction with your SAF-HOLLAND® product is very important to us.

This bulletin is intended to make users aware that some HOLLAND FW17 fifth wheels manufactured between January and October of 2018 may not operate as designed; they may not properly lock when attempting to couple the tractor to a trailer.

If your fifth wheel has this condition, when the trailer kingpin exits the top plate's locking mechanism, the fifth wheel's release handle remains on the top plate's unlocked notch (**Figure 1**) and does not automatically move to the "Ready-to-Couple" position (**Figure 2**). Therefore, the fifth wheel will remain unlocked during the next coupling attempt.

An operator can easily detect this issue when performing the required visual inspection of the tractor trailer coupling. The operator will notice that the release handle is not fully retracted in the closed/locked position with the lock notch behind the rib as shown (**Figure 3**) and the hook is not engaged behind the lock (**Figure 4**).

Performing the required pull test as an initial check by locking the trailer brakes and pulling forward with the tractor will also detect if the fifth wheel is properly locked.

2. Model Identification

Fifth wheel serial tags are located on the left side of the fifth wheel top plate above the fifth wheel bracket pin or on the pickup ramps as shown (**Figure 5**). The part number and serial number are listed on the tag as shown (**Figure 5**).

Figure 1

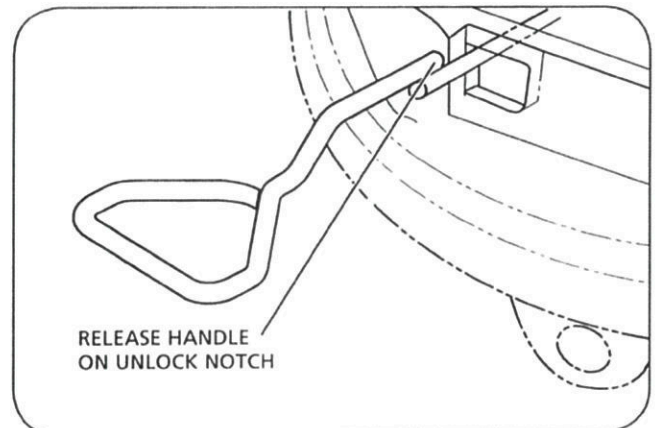


Figure 2

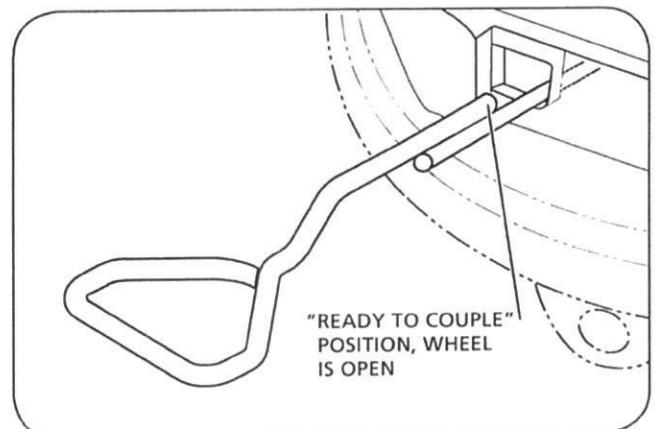


Figure 3

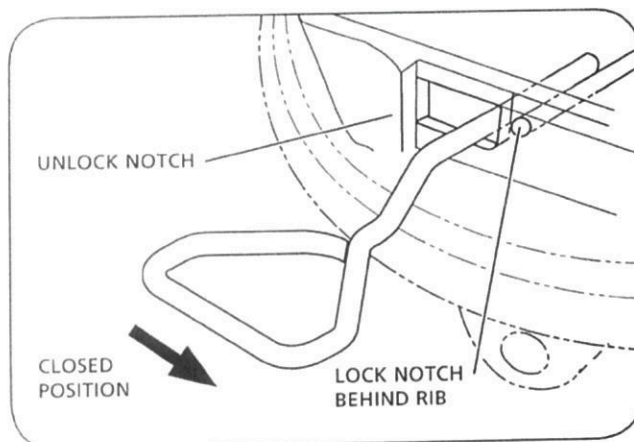
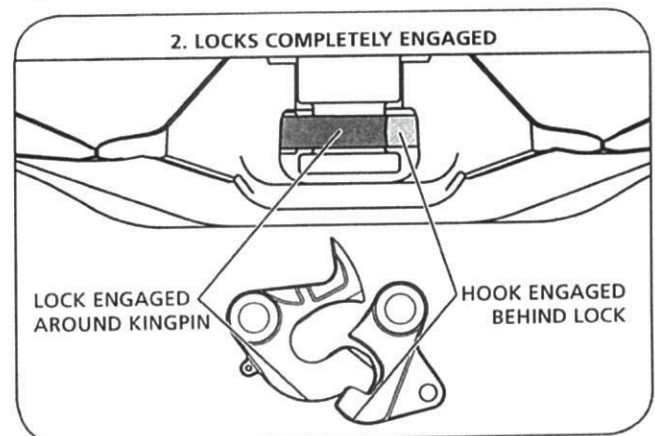


Figure 4



3. Identifying an Affected Unit

DO NOT take your vehicle to your dealer as a result of this bulletin unless you believe that your FW17 fifth wheel has the condition described.

NOTE: This issue only applies to manual release fifth wheels, air release fifth wheels are not affected.

If you have an FW17 model fifth wheel with serial numbers between 14180150001 and 14182920711 or between 36180150001 and 36183400317. Proceed to Section 4 to inspect your FW17.

4. Inspection Procedure

To inspect the gap, look under the fifth wheel on the driver's side of your truck when the fifth wheel is in the Ready-To-Couple position. This is achieved after the release handle is pulled out and engaged on the unlock notch of the casting, and a previously locked kingpin is fully removed from the locks. Pull the release handle towards the front of the fifth wheel to check the kick-off dimension by inserting a 1/8" (0.12") feeler gage between the release handle and the outside of the rib (**Figure 6**).

If the release handle remains in contact with the unhook notch or if gap is less than 1/8" (0.12"), the release handle needs to be replaced. Replace the release handle using Replacement Kit RK-171-11079-M. The standard SAF-HOLLAND warranty for the FW17 applies to these repairs.

Vehicles that have a gap equal to or greater than 1/8" (0.12") do not require repair and no further action is required.

SAF-HOLLAND will reimburse up to 20 minutes labor for the inspection of each FW17 covered by this bulletin.

5. Further Instructions

If the FW17 fifth wheel is in need of repair have your repair shop file a warranty claim by contacting SAF-HOLLAND Service and Warranty at 1-800-767-6967. The SAF-HOLLAND Service Report can be found on our website:

www.safholland.us

Select Downloads, then Literature, and enter "XL-MP10004CF" into the Search bar

Claims Form: XL-MP10004CF

SAF-HOLLAND will reimburse up to 45 minutes labor for the installation of the replacement handle of each FW17 covered by this bulletin.

The table included on page three of this bulletin should be used to keep records of all FW17s in your fleet that are covered by this bulletin that have been serviced. Please include updated versions as necessary when submitting your warranty claim to SAF-HOLLAND.

Figure 5

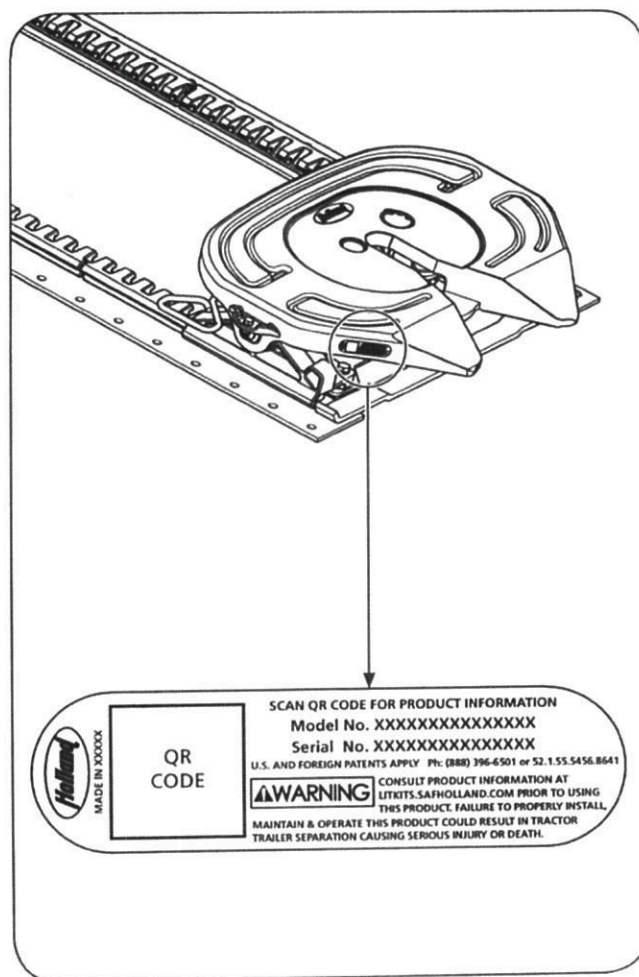
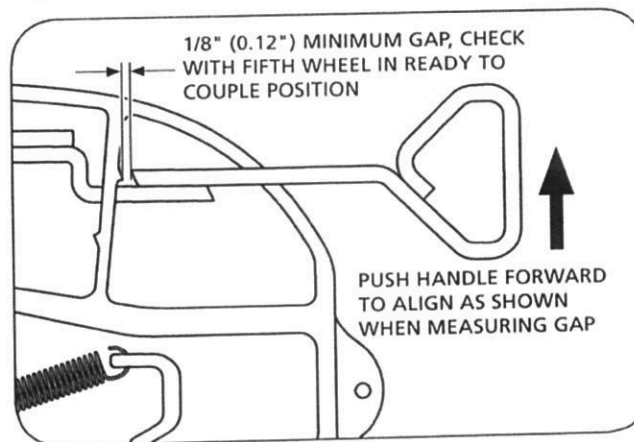


Figure 6



Service Bulletin



SAF-HOLLAND Group

FW17 Handle Inspection Record (Campaign Code P040) (make additional copies of this sheet as needed)

FLEET NAME:				
	TRUCK VIN (17 DIGITS)	FW17 SERIAL NUMBER	1/8" (0.12") GAP PRESENT (YES or NO)	DATE WARRANTY CLAIM FILED (IF APPROPRIATE)
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2				
3				
4				
5				
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