

IMPORTANT CAMPAIGN INFORMATION

ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager
Freightliner Dealers – U.S. and Canada
Western Star and Sterling Dealers – U.S. and Canada
FCCC Dealers – U.S. and Canada
Direct Warranty Customers – U.S. and Canada
Export Distributors

Daimler Trucks North America LLC

WARRANTY CAMPAIGNS DEPARTMENT

P.O. Box 4090

800-547-0712

Portland, Oregon 97208-4090

If you have questions
about this Letter, please
submit your inquiry on the
Web using the [WSC Link](#)
on DTNAConnect

REF #: ICI19-026

Effective: 05/13/19

Release: 05/13/19

SUBJECT: SF583 – Campaign Released in Phases

This letter is to inform you that due to initial part availability the vehicle population in this Field Service Campaign will be released in phases over a planned five month period. Units in each phase will be prioritized based on vehicle age and parts required. Please wait to perform the repair until the vehicles' phase is released.

PLEASE DO NOT OVERSTOCK KITS, AND DO NOT PERFORM ON VEHICLES THAT ARE NOT ACTIVE IN OWL.

If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry through the WSC Link on DTNAConnect.