

XENTRY TIPS

Model series 177 : Display on driver's side goes dark intermittently

Topic number	LI54.30-P-069821
Version	1
Function group	54.30 Instrument cluster, display instruments, hazard warning device
Date	05-29-2019
Validity	Model series 177 with codes 458 and 859
Reason for change	New information about DTC code
Reason for block	

Complaint:

The display on the driver's side may go dark temporarily when the doors are opened and the welcome animation may not be shown. The display remains dark after the engine is started.

Attachments	
File	Description
dis.jpg	Display cluster dark

Cause:

Currently under analysis.

Remedy:

Please note whether there are DTCs present in A40/16.

- If none present: Please do not replace any parts. The instrument cluster display restarts again after a bus idle period. Work on a remedy is in progress.

- If DTCs are present: Please open a PTSS case with a current quick test and control unit logs for the display (A40/16) and the instrument cluster (N133/1)

Symptoms
Communication/information / Information display / Displays / Multifunction display / Multifunction display, menu / Not operable

Control unit/fault code		
Control unit	Fault code	Fault text
A40/16 - Display cluster 'Instrument cluster and head unit' (ZAN) (DISP6)	-	-

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Attachments

dis.jpg:

