

Model series 253 without navigation: Time and date and/or trip computer reset automatically and without obvious cause

Topic number	LI54.30-P-069143
Version	2
Function group	54.30 Instrument cluster, display instruments, hazard warning device
Date	05-09-2019
Validity	Model series 253 with code 809.
Reason for change	New add-on information added
Reason for block	

Complaint:

The time and the date may be reset automatically and to 00:00 and the date to 01.01.2010 without obvious cause. The trip computer may also be reset.

Affected are only vehicles from modification year 18/1 (SA code 809).

Cause:

During the initialization phase in the instrument cluster software, the internal watchdog may cause the time and date to be reset.

Remedy:

Update software for instrument cluster control unit A1.

The software remedy is available with

- XENTRY s/w version 05/2019 with add-on 12399.
- XENTRY s/w version 03/2019 with add-on 12398.

Note: Please do not replace any parts.

Symptoms
Communication/information / Information display / Trip computer / Malfunction
Communication/information / Information display / Trip computer / Display error
Communication/information / Information display / Displays / Clock / Malfunction
Communication/information / Information display / Displays / Clock / Display segments missing
Communication/information / Information display / Displays / Clock / Display defective
Communication/information / Information display / Displays / Clock / Too fast
Communication/information / Information display / Displays / Clock / Too slow

XENTRY TIPS

Communication/information / Information display / Displays / Clock / Synchronization with navigation system nonfunctional
Communication/information / Information display / Displays / Multifunction display / Function / Malfunction
Communication/information / Information display / Displays / Clock / Remains stationary
Communication/information / Information display / Trip computer / Average speed is imprecisely/incorrectly displayed
Communication/information / Information display / Trip computer / Driving time is imprecisely/incorrectly displayed
Communication/information / Information display / Trip computer / Fuel consumption is imprecisely/incorrectly displayed

Control unit/fault code		
Control unit	Fault code	Fault text
A1 - Instrument cluster (IC) (IC222)	-	-

WIS-References			
Document number	Title	Note	Allocation
GF54.30-P-3043RF	Convenience display function		Parts