

"Remote Access" in workshop menu of instrument cluster

Topic number	LI54.30-P-069744
Version	1
Function group	54.30 Instrument cluster, display instruments, hazard warning device
Date	05-09-2019
Validity	Model series 177, 118, 167 with CODE 809+059 (modification year 18/2) or CODE 800 (modification year 19/1) Model series 177, 118, 167 with N133/1 Instrument cluster with software releases between 18/23/002 and 19/11/004
Reason for change	
Reason for block	

Complaint:

A "Remote Access" selection is present in the workshop menu of instrument cluster. This function is not enabled and is not described in the workshop literature.

Attachments	
File	Description
Remote Access option in workshop menu.jpg	"Remote Access" selection in workshop menu

Cause:

The user interface for development could not be removed from the following instrument cluster software variants:

- N133/1 Instrument cluster IC177, software releases from E026.8 (18/23/002) with CODE 809+059 (modification year 18/2)

- N133/1 Instrument cluster IC177, software releases from E035.4 (19/03/003) with CODE 800 (modification year 19/1)

Note: Vehicles without CODE 809+059 or 800 may also have received an affected software release between 18/23/002 and 19/11/004 as part of a repair. Therefore the selection may appear in these vehicles as well.

Remedy:

The "Remote Access" selection in the workshop menu should be ignored. The option will be removed from the instrument cluster software from E043.6 (19/11/004) and subsequent releases available from modification year 19/2 (CODE 800+050).

Symptoms
Communication/information / Information display / Displays / Multifunction display / Multifunction display, menu / Not operable

XENTRY TIPS

Communication/information / Telematics service / Activation/deactivation / Telematics service cannot be activated/deactivated

Control unit/fault code

Control unit	Fault code	Fault text
N112/9 - Control unit for telematics services (HERMES)	-	-
N133/1 - Instrument cluster (IC) (IC177)	-	-

Attachments

Remote Access option in workshop menu.jpg:

