

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Service Campaign Launch Notification Perform SCN Coding in Multifunction Camera MY19 217 222 (S-Class)	DATE: May 31, 2019

IMPORTANT SERVICE CAMPAIGN INFORMATION

Please see the attached documents related to the campaign listed above.

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.



Service Campaign Launch Notification		May 31, 2019
Campaign No. :	Campaign Desc. :	Perform SCN Coding in Multifunction Camera
2019040029	19P5499704	
This is to notify you of the Service Campaign LAUNCH on certain Model Year (“MY”) 2019 S-Class (217 and 222 platform) vehicles. The vehicles will be visible and flagged in VMI as “OPEN” on May 31, 2019.		
Background		
Issue	Daimler AG (“DAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year (“MY”) 2019 S-Class vehicles (217 and 222 platform), the SCN coding in the multifunction camera control unit might not meet current production specifications. As a result, the MAGIC BODY CONTROL comfort function might not be active.	
What We’re Doing	MBUSA will conduct a service campaign. An authorized Mercedes-Benz dealer will perform SCN coding in the multifunction camera control unit on the affected vehicles.	
Parts	Parts are not required as the repair is software-based.	
Vehicles Affected		
Vehicle Model Year(s)	2019	
Vehicle Model	S-Class	
Vehicle Populations		
Total Campaign Population	248	
Next Steps/Notes		
AOMS/SOMS	AOMs – This campaign may generate questions from your dealers. Please forward this notice to your dealers ASAP.	
While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.		



Service Campaign Bulletin



Mercedes-Benz

Campaign No. 2019040029, May 2019

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model S-Class, S-Class Coupe (217, 222 platform)**
Model Year 2019

Perform SCN coding in stereo multifunction camera control unit

Daimler AG (“DAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year (“MY”) 2019 S-Class vehicles (217 and 222 platform), the SCN coding in the multifunction camera control unit might not meet current production specifications. As a result, the MAGIC BODY CONTROL comfort function might not be active. An authorized Mercedes-Benz dealer will perform SCN coding in the multifunction camera control unit on the affected vehicles.

Prior to performing this Service Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired. Always Check VMI for any open campaigns, and perform accordingly.
- Please review the entire Service Campaign bulletin and follow the repair procedure exactly as described.

Approximately 248 vehicles are affected.

Order No. P-SC-2019040029

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Service Campaign Bulletin


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i Note:

- Use Xentry 5/19 with all associated patches or higher.
- Follow the steps exactly as described in Xentry.
- Connect battery charger (battery voltage  >12.5V).
- Ensure all electrical consumers are switched-off.
- In the event of software/SCN update issues, contact Star Diagnosis User Help Desk via. XSF ticket.
- Refer to Star Diagnosis System (SDS) Best Practices Guide.

Procedure

1. Connect XENTRY Diagnosis.
2. Perform SCN coding in stereo multifunction camera control unit.

i To do this, select menu item "Quick test view – Stereo multifunction camera (40/13) – Adaptations - Control unit update – Update of SCN coding".

i Then follow the user guidance in XENTRY Diagnosis.

i Note:

The following allowable labor operation should be used when submitting a warranty claim for this repair:

Warranty Information

Operation: Connect/disconnect battery charger (02-5058)
 Star Diagnosis System (SDS), Connect/disconnect (02-4762)
 Perform SCN coding in stereo multifunction camera control unit (40/13)(02-9446)

Damage Code	Operation Number	Labor Time (hrs.)
54 997 04 8	02-5058	0.1
	02-4762	0.1
	02-9446	0.1

i Note

Operation Number labor times are subject to change