

Preliminary Information

PIP5575C PQC 2019 Part Restriction T93 Transmission Control Module

<u>Models</u>

Brand:	Model:	Model Years:	VIN:		Engino	Transmissions:		
Di allu.	Model.		from	to	Engine:	TTATISTIISSIOTIS.		
Chevrolet	Silverado 1500 (New Model)	2019	All	All	All	MQB, MQE		
GMC	Sierra 1500 (New Model)	2019	All	All	All	MQB, MQE		
Cadillac	СТ6	2019	All All		All	MHS, MHW		
Involved Region or Country North America								

Involved Region or Country	North America
Condition	The T93 Transmission Control Module part number 24289415 is on restriction through GM PQC as part of our ongoing quality improvement efforts to assist Engineering with product concern identification effective on 08/05/2018.
Cause	Your cooperation with this program is greatly appreciated.

If your diagnosis has led to replacement of **the T93 Transmission Control Module part number 24289415**, please contact the Product Quality Center (PQC) by creating a case via Dealer Case Management (DCM).

From the DCM home page, click on "New PQC Case" found on the Technical Assistance tab.

Then, in Global Connect click on the Support/Chat tab, TAC-PQC Tab, PQC -Parts Restrictions Templates to Download the appropriate PQC -Parts Restrictions Template and save a copy to your computer, You can attach a copy of the template to your PQC Case.

The following part restriction questions are contained in the Global Connect PQC -Parts Restriction template.

What is the customer's concern?

Was the concern duplicated? (Y/N)

List all history and current TCM DTCs including U codes from other controllers.

Are any of the DTCs repeatable?

Did the TCM set a P0601, P0604, P0606, or P062F?

What SI documents were used for diagnosis?

If no documents were used please explain why.

What step in the document led to replacement?

Were there any previous repairs related to this concern? (Y/N)

Is the vehicle modified with any non-production accessories? (Y/N)

Does the vehicle have a recent history of low battery voltage? (Y/N)

Has the vehicle been jump-started? (Y/N)

Has the battery recently been charged? (Y/N)

Were the wires/harnesses checked for proper routing and free from damage, stretch, pinch, etc.? (Y/N)

Have all the TCM grounds been checked? (Y/N)

Are there any programming issues? (Y/N)

Parts Information

Description	Part Number	QTY
Transmission Control Module	24289415	1

Version History

Version	4
	08/06/2018 - Created on
	03/13/2019 - Added TCM part number 24296206.
Modified	05/29/2019 - Removed TCM part number 24296206.
	06/26/2019 – Updated to include Dealer Case Management process
	information.



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