



## Preliminary Information

### PIC6366 Diagnostic Aid: Vehicle Will Not Shift Out Of Park

#### Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	ELR	2014 - 2016	All	All	LUU	MKA
Chevrolet	Volt	2011 - 2015	All	All	LUU	MKA

Involved Region or Country:	North America
Condition:	Vehicle will not shift out of park.
Cause:	This concern may be caused by water intrusion in the X98 Charge Receptacle causing the vehicle to think the charger is plugged in and not allowing the vehicle to be shifted out of park.

#### Correction:

Duplicate the concern. If you cannot find the root cause using normal diagnosis in SI please perform the following:

- 1) Disable the high voltage system using SI Document id: 3610665
- 2) Unplug the X98 charge receptacle and see if the vehicle now comes out of park.
- 3) If that resolves your concern, please replace the charge receptacle using updated part below.

#### Parts Information

Model Year	Part Number:	Description:	Quantity:
2011-2013 Chevrolet Volt	23281030	Drive Motor Battery Charger Receptacle	1
2014-2015 Chevrolet Volt	23281029	Drive Motor Battery Charger Receptacle	1
2014-2016 Cadillac ELR	23281029	Drive Motor Battery Charger Receptacle	1

#### Warranty Information

Labor Operation:	Description:	Labor Time:
5040050	Drive Motor Battery Charger Receptacle Replacement	Use Published Labor Operation Time

#### Version History

Version	1
Modified	6/17/2019 - Created



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