



Preliminary Information

PIC5756B Outside Air Temperature Displays Dashes

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Cadillac	ATS	2013 - 2017	All	All	All	All
Cadillac	CTS Sedan (VIN A)	2014 - 2017	All	All	All	All
Cadillac	SRX	2013 - 2016	All	All	All	All
Cadillac	XTS	2013 - 2017	All	All	All	All

Supersession Statement

This PI was superseded to update Model Years. Please discard PIC5756A.

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition / Concern

A technician or customer may comment that intermittently the Outside Air Temperature displays dashes instead of a numeric value.

Recommendations / Instructions

This can occur whenever a battery disconnects or other loss of battery power occurs. Once system voltage has been restored, the BCM must see the Engine Run flag once before it sends temperature data to the display.

This is normal operation of the CUE system. Whenever the battery is disconnected and reconnected for service repairs, be sure to perform the following steps prior to returning the vehicle to the customer:

- 1. Start the engine.**
- 2. Cycle the ignition Off.**
- 3. Restart the engine.**
- 4. Confirm that the temperature is now displayed.**

Please follow this diagnostic or repair process thoroughly and complete each step. If the condition exhibited is resolved without completing every step, the remaining steps do not need to be performed.



GENERAL MOTORS