



TECHNICAL SERVICE BULLETIN

Wind Or Whistle Noise From Exterior Mirror(s) At Highway Speed

19-2198

17 June 2019

Model:

Lincoln 2016-2018 MKX
2019 Nautilus

Issue: Some 2016-2018 MKX and 2019 Nautilus vehicles may exhibit a wind or whistle noise from the exterior mirror(s) at highway speed. This may be due to the spacing between the exterior mirror base and the mirror cover. To correct the condition, follow the Service Procedure steps to add foam to the back of the mirror cover for the affected side(s).

Action: Follow the Service Procedure steps to correct the condition on vehicles that meet the following criteria:

- 2016-2018 MKX or 2019 Nautilus
- Wind or whistle noise from the exterior mirror(s) at highway speeds

Parts

Part Number	Description	Quantity
Obtain Locally	Isopropyl Alcohol	1
164-R4901	PVC Soft Foam Tape	1
Only As Needed		
164-R4900	Rotunda Squeak And Rattle Kit	1

Warranty Status: Eligible Under Provisions Of New Vehicle Limited Warranty Coverage Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

Labor Times

Description	Operation No.	Time
2016-2019 MKX, 2019 Nautilus: Install Foam Tape Following The Service Procedure On One (1) Exterior Mirror. Includes Time To Road Test (Do Not Use With Any Other Labor Operations)	192198A	0.6 Hrs.
2016-2019 MKX, 2019 Nautilus: Install Foam Tape Following The Service Procedure On Both (2) Exterior Mirrors. Includes Time To Road Test (Do Not Use With Any Other Labor Operations)	192198B	0.8 Hrs.

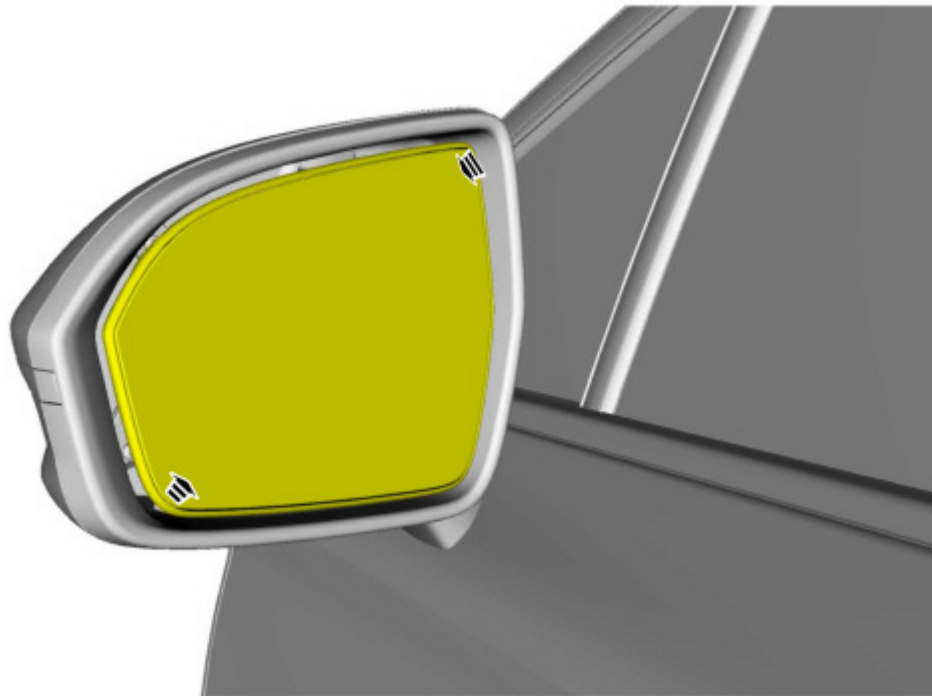
Repair/Claim Coding

Causal Part:	17682
Condition Code:	42

Service Procedure

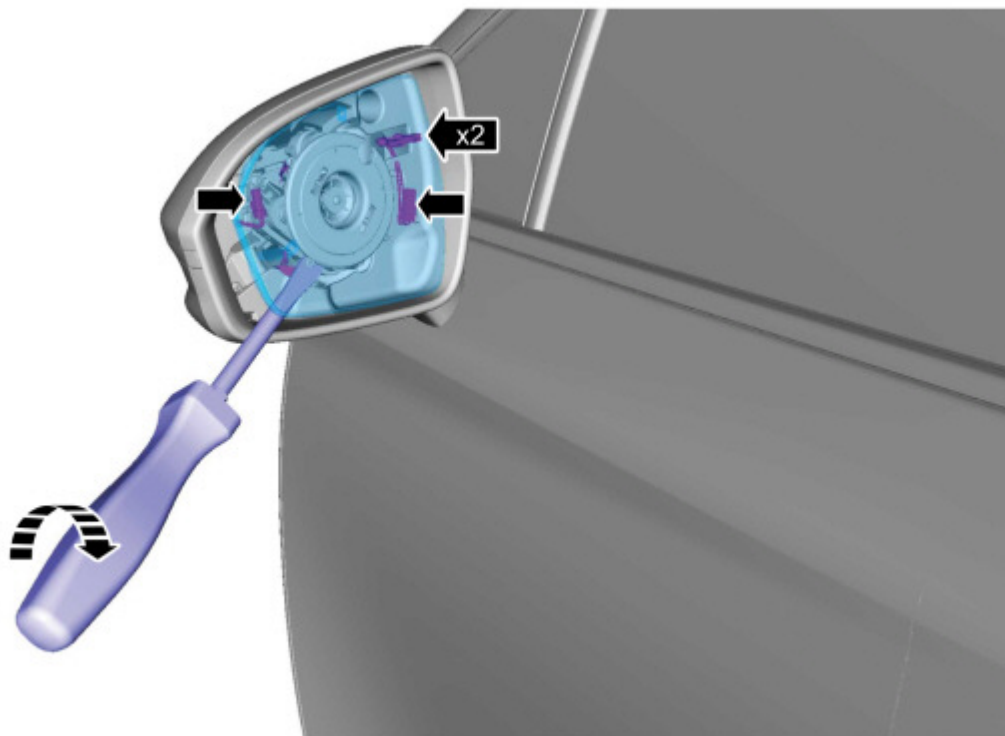
1. Position the exterior mirror glass for access. (Figure 1)

Figure 1



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2. Release the mirror glass and disconnect the electrical connectors. (Figure 2)



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3. Remove the 2 screws and the mirror glass bezel. It is not necessary to remove the mirror motor. (Figure 3)

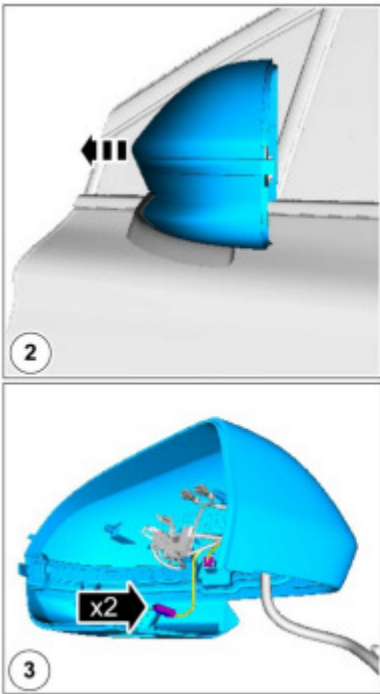
Figure 3



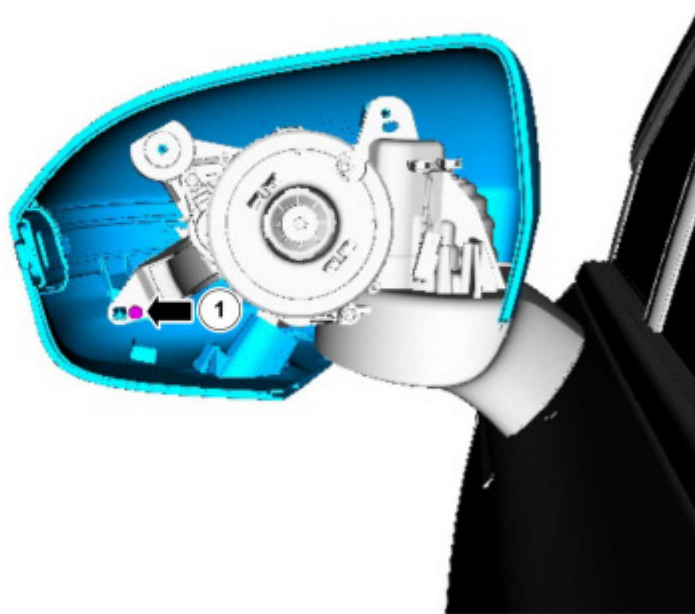
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4. Remove the screw and position the mirror cover aside. (Figure 4)

Figure 4



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5. Disconnect the 2 electrical connectors.

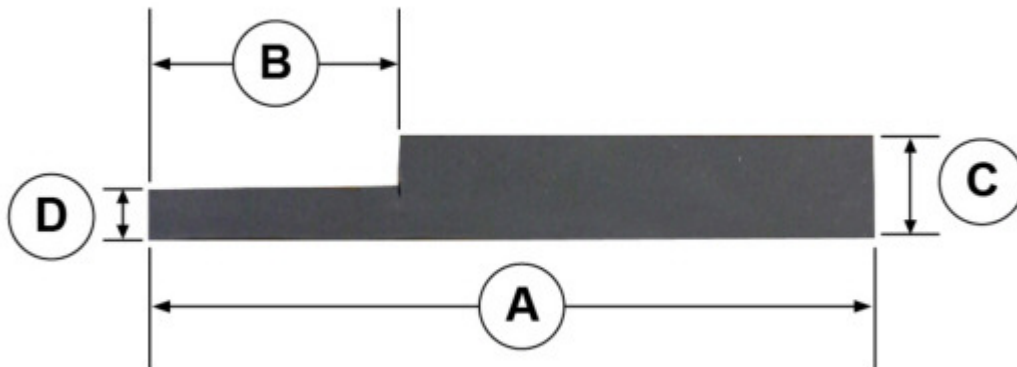
6. Remove the foam seal tape if present and clean the location shown with isopropyl alcohol. (Figure 5)

Figure 5



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7. Dry the surface using a lint free cloth.
 8. Cut one piece of PVC soft foam tape from the Rotunda Squeak and Rattle Kit as shown. (Figure 6)
- Figure 6



E311065

Item	Description
A	155 mm (6 inches)

B	51 mm (2 inches)
C	22 mm (7/8 inch)
D	9 mm (3/8 inch)

9. Install the trimmed piece of PVC soft foam tape. (Figure 7)

- (1). Position the tape so it will not be visible after reassembly.

Figure 7



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10. To assemble, refer to Workshop Manual (WSM), Section 501-09.

- (1). Make sure to not damage the foam tape when installing the mirror housing.

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NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.