



**SERVICE
CENTER
INFORMATION**

SCI19-20

DATE :	June 2019	SECTION : 23 ACCESSORIES
SUBJECT :	MUX UPDATE-VEHICLE PROGRAM GENERATION	

First Release

06-19-2019

APPLICATION

<i>NOTICE TO SERVICE CENTERS</i>	
<i>Verify vehicle eligibility by checking warranty bulletin status with SAP or via ONLINE WARRANTY SYSTEM available on Service / Warranty tab of Prevost website.</i>	
Model	VIN
X3-45 VIP commercial use Model Year : 2017 - 2019	From 2PCCS3495HC736180 up to 2PCCS3491KC736457 incl.
X3-45 VIP motorhomes Model Year : 2017 - 2019	From 2PCBS3492HC736181 up to 2PCBS3491KC736437 incl.
X3-45 coaches Model Year : 2017 - 2019	From 2PCG33490HC736182 up to 2PCG33495KC736461 incl. and From 4RKG33491H9737417 up to 4RKG33498K9737633 incl.
X3-45 Commuter Model Year : 2018 - 2019	From 4RKJ33492J9737485 up to 4RKJ33495K9737546 incl. and 2PCJ33493JC736317 2PCJ33491KC736432
X3-45 incomplete Model Year : 2017 - 2019	From 2PCS33491HC736203 up to 2PCS33498KC736416 incl.
H3-41, H3-45 coaches Model Year : 2019 - 2020	From 2PCH33493KC710185 up to 2PCH3349XKC720700 incl.
H3-45 VIP motorhomes Model Year : 2019	From 2PCV33496KC710295 up to 2PCVS3499KC720693 incl.
<p>This bulletin does not necessarily apply to all the above-mentioned vehicles, some vehicles may have been modified before delivery. The owners of the vehicles affected by this bulletin will be advised by a letter indicating the Vehicle Identification Number (VIN) of each vehicle concerned.</p>	

DESCRIPTION

On the vehicles affected by this bulletin, the vehicle program has to be upgraded. This allows the Intelligent Sleep Mode (ISM) system improvement to prevent batteries drain when ISM is enabled.

This procedure shows how to generate the Vehicle Program last update and how to transfer the program to the vehicle owner. Refer to bulletin WB19-11 for the upgrade procedure.

Owner needs to make an appointment in a Prevest Service Center or contact a Prevest Service representative to have the vehicle program to be upgraded. It requires VPG (Vehicle Program Generator) software.

Owner equipped with the required tools has to contact a Prevest Service representative to have the vehicle program last update to be generated and transfer.

PROCEDURE

1. Table 1 shows the minimum revision number needed, according to the vehicle program number.
2. Open VPG.

Table 1

MINIMUM REVISION NUMBER PER VEHICLE	
PROGRAM	REVISION
06100076	P33
06100110	P23
06100111	P25
06100113	P19
06100122	P10
06100123	P10
06100124	P10
06100173	P04

3. Make sure that the current value for the ISLEEP parameter is "YES".

The screenshot shows the VPG software interface with the 'Vehicle Parameters' tab selected. The 'Compare parameter values between' section is set to 'Previous Value' and 'Current Value'. The 'Vehicle Parameters' table is displayed with the following data:

Para	Description	S	Default Value	Previous Value	Current Value
ILIMC	Current Limit of Charge		125	125	125
ILIMD	Current Limit of discharge		200	200	200
ISLEEP	Intelligent Sleep Mode		No	Yes	Yes

4. Set the parameters as needed.
5. Generate the program.
6. Close VPG.
7. Locate the program:
 - **C:\MUX_Local_V2\GenProg** if you have generated the program offline.
 - **C:\MUX_Prod_V2\GenProg** if you have generated the program online.
8. The vehicle program file name includes the short VIN.
9. Rename the file and add the extension ".txt" after the extension ".exe".
10. Send the file to the owner by email.
11. Bulletin is complete.

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SHORT VIN