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From	Parts Operations, Campaign Group
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Subject	Part Return Offers 2018 Honda Clarity Plug-In Hybrid
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On October 4, 2018, American Honda announced several Product Update Campaigns for certain 2018 Honda Clarity Plug-In Hybrid (PHEV) models.

- Replacement CPU Assembly Auto AC Kits and Warranty CD's were available at the time of bulletin launch.
 - 18-090: *Product Update: 2018 Clarity Plug-In Climate Control Unit Replacement*
 - 18-096: *Product Update: 2018 Clarity Plug-In Hybrid Warranty Information CD*

Return Offer

In order to help affected dealers manage part inventory levels, American Honda is making the following return offer.

Eligible return parts:

06796-TRW-A00

00X31-TRW-E01

No Shipment Listing or Invoice is required for this return. These returns will not be charged against your SRA credit.

Return iN OAR Procedure

1. Complete the iN OAR procedures.
2. Use Reason Code "R" with eleven zeros for the Shipper Number.
3. Use Item Number "9999."
4. Enter "18 Clarity Product Updates" in the Remarks Section.
5. When approved, Print "Authorization Return document and labels" from the iN. Please return parts as normal with the "Return Authorization attached."
6. Return the eligible part(s) on your returning DSO Truck or normal method of return.

Order adjustment requests (OARs) must be submitted by July 25, 2019.

Thank You,

American Honda Motor Co., Inc.

NG/ms