

Subject: Engineering Information – Hard Start and/or No Start, DTCs P0087, P0088, P0191, P128E Set and/or Fuel Injector Pump Replacement

Attention: Proceed with this EI ONLY if the customer has commented about this concern AND the PIE number is listed in the Global Warranty Management / Investigate History link (GWM/IVH). If the customer has not commented about this condition or the EI does not show in GWM/IVH, disregard the PI and proceed with diagnostics found in published service information. THIS IS NOT A RECALL — refer to Service Bulletin 04-00-89-053 for more details on the use of Engineering Information bulletins.

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Silverado	2015	2016			Equipped with 6.6L Engine (RPO L5P)	
GMC	Sierra						

Involved Region or Country	North America
Condition	<p>Important: If the customer did not bring their vehicle in for this concern, DO NOT proceed with this EI.</p> <p>Some customers may comment on a hard start and/or no start.</p> <p>Technicians may find DTCs P0087, P0088, P0191 and/or P128E set.</p>
Cause	GM Engineering is attempting to determine the root cause of the above condition. Engineering has a need to gather information on vehicles PRIOR to repair that may exhibit this condition. As a result, this information will be used to "root cause" the customer's concern and develop/validate a field fix.

Correction

If you encounter a vehicle with the above concern and/or the vehicle has had the fuel injection pump replaced and is still within warranty, contact the engineer below.

Contact Information

Engineer Name	Phone Number
Sarang Saurabh	248-392-8137
Nallaya Chinnusamy	248-410-4769

Please include the following information if leaving a message:

- Technician name
- Dealer name and phone number
- Complete VIN and repair order (R.O) number

On the repair order, document the date and time the call was placed (even if the engineer was not reached).

If engineering is unable to return the call within one hour, proceed with diagnosis and repair based on information found in SI.

Warranty Information

If engineer was contacted or required information was provided, use:

Labor Operation	Description	Labor Time
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4087028*	Engineering Information – Hard Start and/or No Start, DTCs P0087, P0088, P0191, P128E Set and/or Fuel Injector Pump Replacement	0.3 hr
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* This is a unique labor operation for bulletin use only.

Version	1
Modified	Released May 17, 2019