



REV Recreation Group
P.O. Box 1007
Decatur, IN 46733
(800) 509-3417

**IMPORTANT PRODUCT UPGRADE
THIS NOTICE APPLIES TO YOUR VEHICLE
PRODUCT UPGRADE #190312REV
April 2019**

Dear Valued Monaco Coach Customer:

REV Recreation Group, Inc., on behalf of its manufacturing center located in Decatur, IN, is contacting the owners of certain model year 2016 Monaco Dynasty, certain model year 2018-2019 Monaco Marquis and certain model year 2018-2019 Monaco Signature, Class A motorhomes manufactured between February 12, 2015 and March 13, 2019.

This notice is sent to inform you of important product upgrade information concerning your motorhome.

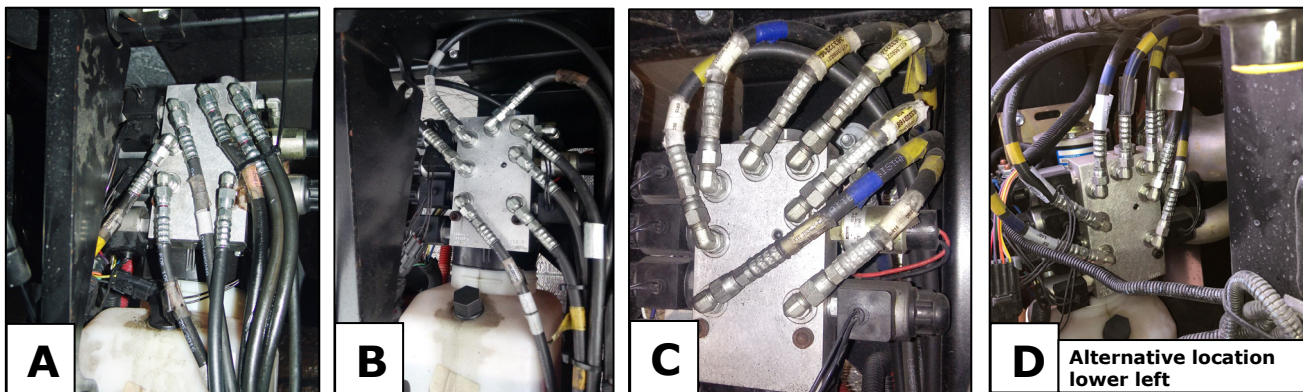
Why is the product upgrade being offered?

On motorhomes affected by this Product Upgrade, the hydraulic hoses may be connected to the jack manifold/pump in a manner that causes them to be too tightly coiled, compressed or obstructed, which may cause the hoses to leak.

IMPORTANT ADDITIONAL OWNER INSTRUCTIONS:

Make sure your motorhome's engine is off and keys are in your possession; go to the rear cap area of the your motorhome, open the rear engine access door, stand 4 feet from the hydraulic manifold/pump, and take **3 clear photos**. See examples A, B, C and D below. Make sure to include the connected hydraulic hoses as outlined below. Note: You will not need to activate your leveling jacks for this inspection. Email your full name, daytime telephone number(s) and your vehicle's 17-digit VIN (Vehicle Identification Number) along with the photos to REV Recreation Group Owner Relations at:

MCCtech@REVRVGroup.com



Once the photos have been reviewed, a REV Recreation Group Owner Relations representative will contact you to advise whether further action is needed. This may include instructions for scheduling inspection and repairs at your nearest dealer.

How can you take advantage of this product upgrade?

If deemed necessary by our service team, your REV Recreation Group Owner Relations team member will advise you to contact an **authorized REV Recreation Group servicing dealer** to schedule the upgrade procedure. The upgrade is offered free of charge to owners of vehicles for a period of one year from the original mailing date of this letter.

For assistance locating an authorized servicing dealer, please call **REV Recreation Group Owner Relations** toll-free at:

(800) 509-3417

WHAT WILL REV RECREATION GROUP DO?

With your continued satisfaction in mind, it is our intention to have the inspection and any needed repairs made at your convenience with as little disruption as possible. Effective immediately, authorized REV Recreation Group dealers have been supplied with all of the information needed to enable them to ensure the leveling system's hydraulic hoses are properly routed.

When you deliver your motorhome for repairs, your dealer will complete a ***Repair Order***. Upon completion of the repair, please sign the ***Repair Order*** and fill out the enclosed self-addressed ***Vehicle/Owner Information Update Card*** and return it to REV Recreation Group.

If you have changed your address or sold the motorhome, please take a moment to provide the name and address of the person or dealership you sold it to on the enclosed ***Vehicle/Owner Information Update Card*** and return it to REV Recreation Group. This will allow us to update our records and if necessary, notify the new owner using the information you provide.

If you have any questions regarding this Product Upgrade, contact:

REV Recreation Group Owner Relations – PRODUCT UPGRADE #190312REV
P.O. Box 1007
Decatur, Indiana 46733
(800) 509-3417

REV Recreation Group, Inc., is pleased to offer this Product Upgrade. Your satisfaction and enjoyment of your Monaco brand motorhome is of great importance to us.

This letter does not constitute an acknowledgment of legal liability.

Sincerely,

REV RECREATION GROUP, INC.