



# Service Bulletin

Bulletin No.: 19-NA-109

Date: May, 2019

## INFORMATION

**Subject:** Oil Life Monitor Engine Control Module Update

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Silverado 2500/3500	2019	2019	SOP	1GC1KTEY5KF265365	L5P	All
GMC	Sierra 2500/3500	2019	2019	SOP		L5P	

Involved Region or Country	North America, Israel
Additional Options (RPOs)	
Condition	Some customers may have a concern that the engine oil life seems to be counting down too quickly.
Cause	The cause of the condition may be a software anomaly
Correction	An Engine Control Module (ECM) update is available to help with this concern. Please check for an ECM Update. If the ECM is up to date, perform normal SI diagnostics.

### Service Procedure

Refer to *K20 Engine Control Module: Programming and Setup* in SI to check for latest ECM update.

### Parts Information

No parts are required for this repair.

### Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
*2886268	Engine Control Module Reprogramming with SPS Oil Life Monitor Engine Control Module Update	0.3 hr
*This is a unique Labor Operation for Bulletin use only.		

Version	1
Modified	Released May 17, 2019

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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